



**Australian Government**

# **SHBBNLS007 Provide manicure and pedicare services**

**Release: 1**

## SHBBNLS007 Provide manicure and pedicure services

### Modification History

Supersedes and is not equivalent to SHBBNLS001 Provide manicure and pedicure services.

### Application

This unit describes the performance outcomes, skills and knowledge required to provide services and advice to clients requiring hand, foot and nail care.

It requires the ability to recognise relevant contraindications and conditions, to understand the structure and function of hands, feet and nails and the effects of treatments and products, and to select and provide services and advice to meet the objectives of the client. The services and advice can be on an individual basis or form part of a series of services.

This unit applies to workers in beauty and nail salons, and spas. In this environment they make routine service decisions within a defined range but are responsible for the selection and provision of services to clients.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

### Pre-requisite Unit

Unit Code	Unit Title
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SHBBNLS011	Use electric file equipment for nail services
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### Competency Field

Nail Services

### Unit Sector

Beauty

### Elements and Performance Criteria

#### ELEMENTS

*Elements describe the essential outcomes*

#### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

1. Establish client priorities.
  - 1.1. Access and review client treatment plan if available.
  - 1.2. Discuss requirements with client to identify priorities.
  - 1.3. Identify conditions and client characteristics relevant to hand and foot services and recommend appropriate services or advice.
  - 1.4. Identify contraindications to nail services and refer client to appropriate professional, as required.
  - 1.5. Design treatment plan, confirm with client and record.
2. Prepare for nail service.
  - 2.1. Check readiness of treatment area and availability of equipment.
  - 2.2. Present self, according to organisational policy.
  - 2.3. Select products, equipment and personal protective equipment.
  - 2.4. Maintain posture to minimise fatigue and risk of injury during treatment.
  - 2.5. Prepare client for service according to organisational procedures.
  - 2.6. Use energy, water, products and other resources efficiently during preparation and subsequent treatment process.
  - 2.7. Comply with health and hygiene regulations and requirements.
3. Provide nail service.
  - 3.1. Sanitise client hands or feet.
  - 3.2. File nails according to treatment plan, minimising damage to natural nail.
  - 3.3. Soak feet and exfoliate hard skin as required.
  - 3.4. Soak nails and treat cuticles as required.
  - 3.5. Massage lower arms and hands or lower legs and feet.
  - 3.6. Apply mask and other specialised products as required.
  - 3.7. Apply preparatory products, nail polish and finishing products as required.
4. Review service.
  - 4.1. Seek client feedback and update treatment plan.
  - 4.2. Provide aftercare advice and recommend products and future services.
  - 4.3. Update treatment plan and records, and rebook as required.

5. Clean treatment area.
- 5.1. Remove used towels and clean surfaces and equipment according to organisational policies and procedures.
  - 5.2. Restock equipment and products in preparation for next treatment.
  - 5.3. Dispose of general waste to minimise negative environmental impacts according to organisational policies and procedure.

## Foundation Skills

*Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.*

SKILLS	DESCRIPTION
Reading skills to:	<ul style="list-style-type: none"><li>interpret and follow manufacturer instructions and safety data sheets for safe use of cleaning and treatment products and equipment.</li></ul>
Oral communication skills to:	<ul style="list-style-type: none"><li>use effective questioning and active listening techniques to consult with client, confirm requirements and monitor service outcomes.</li></ul>
Numeracy skills to:	<ul style="list-style-type: none"><li>calculate product quantities, time and price.</li></ul>
Technology skills to:	<ul style="list-style-type: none"><li>use client software to update client notes, rebook client for future treatment, record stock data and product purchases.</li></ul>

## Unit Mapping Information

Supersedes and is not equivalent to SHBBNLS001 Provide manicure and pedicure services.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>