



Australian Government

SHBBHRS011 Provide female intimate waxing services

Release: 1

SHBBHRS011 Provide female intimate waxing services

Modification History

Supersedes and is not equivalent to SHBBHRS002 Provide female intimate waxing services.

Application

This unit describes the performance outcomes, skills and knowledge required to provide waxing services to remove unwanted hair from female intimate areas.

It requires the ability to consult with clients to plan services to apply and remove hot and strip wax safely. Female intimate waxing can be an individual service or form part of a series of services.

This unit applies to beauticians and beauty therapists who work in beauty or hair removal salons. In this environment they work as part of a team but make independent treatment decisions; demonstrate sensitivity, maturity and confidentiality in their client interactions; and have knowledge of waxing techniques and waxing products.

This unit can only be completed by persons over the age of 18 years.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Unit Code	Unit Title
SHBBHRS010	Provide waxing services

Competency Field

Hair Reduction Services

Unit Sector

Beauty

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
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Elements describe the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Establish client priorities.

- 1.1. Access and review client treatment plan if available.
- 1.2. Confirm with client female intimate waxing requirements and assess areas of skin and hair growth requiring treatment.
- 1.3. Obtain informed and signed parent or guardian consent if client is a minor.
- 1.4. Identify and explain contraindications to female intimate waxing service, and refer client to appropriate professional as required.
- 1.5. Explain treatment sequence and factors that may restrict treatment.
- 1.6. Confirm treatment, develop or update treatment plan, obtain signed client consent and record details.

2. Prepare for female intimate waxing service.

- 2.1. Prepare service area and equipment.
- 2.2. Present self, according to organisational policy.
- 2.3. Prepare client and select waxing products according to plan.
- 2.4. Instruct client in what to use and how to self-cleanse female intimate waxing area.
- 2.5. Use suitable personal protective equipment.
- 2.6. Ensure own posture and position is correct to minimise fatigue and risk of injury to self and client throughout waxing service.
- 2.7. Instruct client on correct positioning and how to use a towel to cover areas not being treated.
- 2.8. Clean and prepare skin area to be waxed.
- 2.9. Use energy, water and other resources efficiently during preparation and subsequent treatment process.
- 2.10. Comply with health and hygiene regulations and requirements.

3. Apply wax to female intimate area.
 - 3.1. Test wax temperature, adjust as required and maintain for the duration of waxing service.
 - 3.2. Trim hair to suitable length for waxing as required.
 - 3.3. Conduct patch test to identify skin reactions before proceeding with full female intimate waxing service.
 - 3.4. Apply wax using single use applicators according to the area and manufacturer instructions.
 - 3.5. Remove wax according to hair growth pattern, area and manufacturer instructions.
 - 3.6. Ensure all wax product is removed from skin and use tweezers to remove remaining unwanted hair as required.

4. Ensure client comfort.
 - 4.1. Monitor client reactions and responses and adjust waxing service as required.
 - 4.2. Ensure client comfort and modesty throughout service.
 - 4.3. Direct client on how and when to support surrounding skin to minimise discomfort.
 - 4.4. Apply techniques to minimise client discomfort.
 - 4.5. Discontinue treatment and provide advice if contra-actions occur.
 - 4.6. Apply aftercare product to minimise any post treatment skin reactions.
 - 4.7. Maintain cultural sensitivity, maturity and confidentiality throughout service.
 - 4.8. Recognise and respect the client's social, cultural and spiritual differences and uphold their rights.

5. Review waxing service and provide post service advice.
 - 5.1. Evaluate waxing service with client.
 - 5.2. Record outcomes of waxing service on client treatment plan.
 - 5.3. Provide aftercare advice and recommend products and future treatments.
 - 5.4. Update treatment plan and records, and rebook client as required.

6. Clean service area.
 - 6.1. Clean service area, equipment and surfaces according to organisational policies and procedures.
 - 6.2. Replenish service area in preparation for next service.
 - 6.3. Dispose of general waste, waste hair and wax to minimise

negative environmental impacts according to organisational policies and procedures.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

SKILLS	DESCRIPTION
Reading skills to:	<ul style="list-style-type: none">interpret and follow manufacturer instructions and safety data sheets for safe use of cleaning and treatment products and equipment.
Numeracy skills to:	<ul style="list-style-type: none">calculate treatment times, product quantities and price of treatment.
Self-management skills to:	<ul style="list-style-type: none">maintain cultural sensitivity, maturity and confidentiality with female clients.
Technology skills to:	<ul style="list-style-type: none">use client software to update client notes, rebook future treatments, record stock data and product purchasessafely use and maintain electrical equipment.

Unit Mapping Information

Supersedes and is not equivalent to SHBBHRS002 Provide female intimate waxing services.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>