



**Australian Government**

**Assessment Requirements for  
SHBBHRS011 Provide female intimate  
waxing services**

**Release: 1**

# Assessment Requirements for SHBBHRS011 Provide female intimate waxing services

## Modification History

Supersedes and is not equivalent to SHBBHRS002 Provide female intimate waxing services.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- provide a total of five intimate waxing services for female adult clients that include two of each of the following:
  - full
  - partial
- during the above female intimate waxing services, apply and adjust the following work techniques:
  - stretching and supporting the skin
  - speed, direction and angle of wax removal
  - maximum removal of hair
- develop or update treatment plans and records for each of the above clients specifying details of:
  - client feedback
  - contraindications
  - products used
  - hair and skin analysis
  - treatment outcomes
  - patch test reaction
  - relevant medical history and medications
  - waxing service performed
  - aftercare recommendations and advice.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- state or territory and local legislation and guidelines relevant to provision of waxing services:
  - health and hygiene
  - anti-discrimination
  - occupational health and safety

- age at which an individual is classed as a minor according to relevant federal, state or territory legislation and why minors must only be treated with informed and signed parental or guardian consent
- infectious disease transmission routes and prevention of infection transmission as it relates to intimate waxing services
- infection control procedures and application of standard precautions as they apply to the provision of waxing services
- organisational policies and procedures as they apply to the provision of waxing services:
  - client record management
  - equipment use and maintenance
  - incident reporting
  - personal hygiene and presentation
  - presentation of treatment area
  - waste disposal
  - work health and safety
- scope of practice:
  - when to refer clients to other practitioners
  - importance of not stating a diagnosis of a contraindication
  - when to refuse unsuitable clients
- range of diverse gender and cultural issues and attitudes in relation to body waxing
- techniques that minimise risk of client misinterpreting operator behaviour and actions
- strategies for dealing with client behaviour that breaches professional status of treatment
- importance of client self-cleansing of female intimate waxing treatment prior to performing waxing service
- basic anatomy and terminology of female genitalia
- variations to skin biology and appearance in female intimate area and implications for treatment and infection control
- variations to hair growth cycle and patterns in female intimate area
- the need for psychological sensitivity required when conducting female intimate waxing
- formulation of waxes
- function and action of wax ingredients
- relevance and importance of clearly explaining the following to clients:
  - contraindications
  - contra-actions
  - skin sensitivity during menstruation
- contraindications that:
  - prevent treatment but will not require medical referral:
    - heat rash
    - known allergies to wax products or ingredients
    - scar tissue less than six months old
    - sunburn

- thin or fragile skin
- prevent treatment:
  - contagious skin disease
  - oedema
  - pubic lice
  - sexually transmitted infections
  - urinary infections
- restrict treatment:
  - external haemorrhoids
  - infected ingrown hairs
  - moles
  - skin tags
- adverse reactions to female intimate waxing and required action steps:
  - abrasions
  - allergic reactions
  - blood spots
  - broken hair
  - bruising
  - excessive erythema
  - skin irritation
  - skin trauma
- after service and home care advice relevant to female intimate waxing services:
  - avoidance of activities which may cause contra-actions
  - prevention of ingrown hairs and infection
  - personal hygiene
  - recommended products and future treatments
- intimate waxing equipment and products:
  - ingredients and composition of waxing products
  - soothing products to reduce skin irritation
  - use of shaping templates
  - use of hot wax, warm wax and sugar wax
  - suitability of products according to hair type
  - application and removal of waxing products
  - direction of application and speed of removal
- sustainable operating procedures for the conservation of product, water and power
- aftercare advice, products and future treatments to maintain client treatment objectives.

## Assessment Conditions

Skills must be demonstrated in a beauty industry environment; this can be:

- a beauty industry workplace or
- a simulated beauty workplace set up for the purpose of skills assessment, that provides services to paying members of the public.

Assessment must ensure access to:

- paying female clients with different intimate waxing requirements, who have the expectation that the services provided reflect those of a commercial business
- hand washing facilities:
  - basin
  - hot and cold running water
  - liquid soap
  - single use towels or hand dryer
- relevant workplace documentation:
  - blank client records
  - organisational policies and procedures relevant to the provision of waxing services
  - manufacturer instructions and safety data sheets
  - product instructions and safety data sheets.

Assessment must ensure use of:

- cleaning and disinfection products
- client gowns or covers
- disposable single use wax applicators and strips
- disposable sheeting
- disposable g-string
- hot and strip wax
- temperature controlled wax pots
- tweezers
- client gowns or covers
- pre and aftercare products from a comprehensive professional range
- individual workstation consisting of:
  - treatment table with safe working access at both ends and sides
  - individual electricity supply
  - magnifying lamp
  - stable wax pot bench or trolley
- personal protective equipment:
  - disposable gloves
  - aprons
- treatment towels or linen, or disposable linen.

Assessment activities that allow the individual to:

- provide female intimate waxing within commercially realistic speed, timing and productivity
- demonstrate competency in an environment reflective of real work situations

- manage tasks and contingencies in the context of the job role.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors and:

- hold a qualification as a beautician or beauty therapist
- have worked as a beautician or beauty therapist for at least three years where they have applied the skills and knowledge of this unit of competency.

## **Links**

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>