Assessment Requirements for SHBBHRS002 Provide female intimate waxing services

# Modification History

Not applicable.

# Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

* communicate, follow and adjust treatment plan to provide five intimate waxing services for female clients as follows, ensuring maximum hair removal:
* full
* partial
* basic shape
* design, record and maintain treatment plans and records for each of these clients specifying details of:
* client feedback
* contraindications
* products used
* hair and skin analysis
* treatment outcomes
* patch test reaction
* relevant medical history and medications
* waxing service performed
* aftercare recommendations and advice
* apply and adjust the following work techniques to female intimate waxing services:
* stretching and supporting the skin
* speed, direction and angle of wax removal
* maintain cultural sensitivity, maturity and confidentiality throughout service
* present self, according to organisational policy
* comply with health and hygiene regulations and requirements
* clean, prepare and maintain service area according to organisational policy.

# Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

* state or territory and local health and hygiene regulations and requirements relevant to the provision of waxing services
* age at which an individual is classed as a minor according to relevant federal, state or territory legislation and why minors must only be treated with informed and signed parental or guardian consent
* infectious disease transmission routes and prevention of infection transmission as it relates to intimate waxing services
* infection control procedures and application of standard precautions as they apply to the provision of waxing services
* organisational policies and procedures as they apply to the provision of waxing services:
* client record management
* equipment use and maintenance
* incident reporting
* personal hygiene and presentation
* presentation of treatment area
* waste disposal
* work health and safety
* scope of practice:
* when to refer clients to other practitioners
* importance of not stating a diagnosis of a contraindication
* when to refuse unsuitable clients
* techniques that minimise risk of client misinterpreting operator behaviour and actions
* strategies for dealing with client behaviour that breaches professional status of treatment
* importance of client self-cleansing of female intimate waxing treatment prior to performing waxing service
* basic anatomy and terminology of female genitalia
* structural features of hair and hair follicles:
* hair shaft
* layers of hair
* hair root and follicle
* stages of hair growth cycle and relationship to hair removal:
* anagen
* catagen
* telogen
* hair growth patterns
* common hair disorders
* velus hair type:
* terminal
* factors effecting hair growth:
* hormonal
* hereditary
* drugs and chemicals
* variations to hair growth cycle and patterns in female intimate area
* variations to skin biology and appearance in female intimate area and implications for treatment and infection control
* the need for psychological sensitivity required when conducting female intimate waxing
* formulation of waxes
* function and action of wax ingredients
* relevance and importance of clearly explaining the following to clients:
* contraindications
* contra-actions
* skin sensitivity during menstruation
* contraindications that:
* prevent treatment but will not require medical referral:
* heat rash
* known allergies to wax products or ingredients
* scar tissue less than six months old
* sunburn
* thin or fragile skin
* prevent treatment
* contagious skin disease
* oedema
* pubic lice
* sexually transmitted infections
* urinary infections
* restrict treatment:
* external haemorrhoids
* infected ingrown hairs
* moles
* skin tags
* adverse effects to female intimate waxing and required action steps:
* abrasions
* allergic reactions
* blood spots
* broken hair
* bruising
* excessive erythema
* skin irritation
* skin trauma
* after service and home care advice relevant to female intimate waxing services:
* avoidance of activities which may cause contra-actions
* prevention of ingrown hairs and infection
* personal hygiene
* recommended products and future treatments
* intimate waxing equipment and products:
* ingredients and composition of waxing products
* soothing products to reduce skin irritation
* use of shaping templates
* use of hot wax, warm wax and sugar wax
* suitability of products according to hair type
* application and removal of waxing products
* direction of application and speed of removal
* sustainable operating procedures for the conservation of product, water and power
* aftercare advice, products and future treatments to maintain client treatment objectives.

# Assessment Conditions

Skills must be demonstrated in a beauty industry environment; this can be:

* a beauty industry workplace or
* a simulated beauty workplace set up for the purpose of skills assessment, that provides services to paying members of the public.

Assessment must ensure access to:

* paying female clients, both new and regular, with different intimate waxing requirements, who have the expectation that the services provided reflect those of a commercial business
* hand washing facilities:
* basin
* hot and cold running water
* liquid soap
* single use towels or hand dryer
* relevant workplace documentation:
* blank client records
* organisational policies and procedures relevant to the provision of waxing services
* manufacturer instructions and safety data sheets
* product instructions and safety data sheets.

Assessment must ensure use of:

* cleaning and disinfection products
* client gowns or covers
* disposable single use wax applicators and strips
* disposable sheeting
* disposable g-string
* hot and strip wax
* temperature controlled wax pots
* tweezers
* client gowns or covers
* pre and aftercare products from a comprehensive professional range
* individual workstation consisting of:
* treatment table with safe working access at both ends and sides
* individual electricity supply
* magnifying lamp
* stable wax pot bench or trolley
* personal protective equipment:
* disposable gloves
* aprons
* treatment towels or linen, or disposable linen.

Assessment activities that allow the individual to:

* provide female intimate waxing within commercially realistic speed, timing and productivity
* demonstrate competency in an environment reflective of real work situations
* manage tasks and contingencies in the context of the job role.

Assessors must satisfy the Standards for Registered Training Organisation’s requirements for assessors and:

* hold a qualification as a beautician or beauty therapist
* have worked as a beautician or beauty therapist for at least three years where they have applied the skills and knowledge of this unit of competency.

# Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>