



**Australian Government**

# **SHBBFAS001 Provide lash and brow services**

**Release: 1**

## SHBBFAS001 Provide lash and brow services

### Modification History

Not applicable.

### Application

This unit describes the performance outcomes, skills and knowledge required to provide lash and brow services that include shaping and colouring.

It requires the ability to consult with clients, and select suitable products and equipment required to perform lash and brow services. Lash and brow services can be an individual treatment or form part of a series of treatments.

This unit applies to beauticians and beauty therapists who work in beauty salons and spas. In this environment they make routine decisions within a defined range guided by manufacturer information and organisational policies and procedures.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

### Pre-requisite Unit

Nil

### Competency Field

Facial Services

### Unit Sector

Beauty

### Elements and Performance Criteria

#### ELEMENTS

Elements describe the essential outcomes.

1. Establish client priorities.

#### PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1 Access and review client treatment plan if available.
- 1.2 Confirm lash or brow requirements with client.
- 1.3 Perform a patch test according to manufacturer instructions and identify skin reactions.
- 1.4 Identify contraindications to service, and refer client to appropriate professional, as required.
- 1.5 Explain service sequence and factors that may restrict

- treatment.
- 1.6 Confirm revised treatment plan, record updates and obtain client consent.
  2. Prepare for lash and brow service.
    - 2.1 Prepare treatment area, equipment and self.
    - 2.2 Prepare client and select products.
    - 2.3 Use energy, water and other resources efficiently during preparation and subsequent service process.
  3. Chemically treat eyelashes and eyebrows.
    - 3.1 Cleanse eye area to thoroughly remove eye make-up.
    - 3.2 Perform chemical treatment procedure according to manufacturer instructions and treatment plan.
    - 3.3 Apply post-treatment product according to manufacturer instructions.
  4. Shape eyebrows.
    - 4.1 Cleanse eyebrows and surrounding area to thoroughly remove make-up.
    - 4.2 Test wax temperature, adjust as required and maintain for duration of eyebrow service.
    - 4.3 Apply and remove wax using single use applicators to shape eyebrows.
    - 4.4 Check wax product is removed from skin.
    - 4.5 Use tweezers to finalise eyebrow shape.
    - 4.6 Apply aftercare product according to manufacturer instructions.
  5. Review service and provide post service advice.
    - 5.1 Evaluate service with client.
    - 5.2 Record outcomes of service on client treatment plan.
    - 5.3 Provide aftercare advice and recommend products and future treatments.
    - 5.4 Rebook client for future treatment as required.
  6. Clean service area.
    - 6.1 Clean service area, equipment and surfaces according to organisational policies and procedures.
    - 6.2 Restock equipment and products in preparation for next treatment.
    - 6.3 Dispose of general waste to minimise negative environmental impacts according to organisational policies and procedures.

## Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.

Skill	Description
Reading skills to:	<ul style="list-style-type: none"><li>interpret and follow manufacturer instructions for safe use of products and equipment.</li></ul>
Oral communication skills to:	<ul style="list-style-type: none"><li>use open and closed probe questions to clarify and confirm client requirements.</li></ul>
Numeracy skills to:	<ul style="list-style-type: none"><li>calculate product quantities and prices.</li></ul>
Initiative and enterprise skills to:	<ul style="list-style-type: none"><li>identify and take opportunities to sell additional products and services.</li></ul>
Technology skills to:	<ul style="list-style-type: none"><li>use client software to update client notes, rebook future treatments, record stock data and product purchases.</li></ul>

## Unit Mapping Information

SIBBFAS302A Provide lash and brow treatments

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=255d312b-db07-48f2-b6d6-1b0b06c42898>