SHB20116 Certificate II in Retail Cosmetics

Release: 1
SHB20116 Certificate II in Retail Cosmetics

Modification History
Not applicable.

Qualification Description
This qualification reflects the role of retail sales personnel involved in a defined range of tasks to sell and demonstrate beauty or cosmetic products. They follow known routines and procedures and work under direct supervision.

This qualification provides a pathway to work as a retail sales consultant in any business that sells beauty or cosmetic products and services. This can include beauty and hairdressing salons, retail outlets and department stores.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements
There are no entry requirements for this qualification.
Packaging Rules

15 units must be completed:

- 10 core units
- 5 elective units, consisting of:
  - 3 units from the list below
  - 2 units from the list below, elsewhere in the SHB Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core Units

BSBWHS201  Contribute to health and safety of self and others
SHBBCCS001  Advise on beauty products and services
SHBBMUP002  Design and apply make-up
SHBXCCS001  Conduct salon financial transactions
SHBXCCS004  Recommend products and services
SHBXIND001  Comply with organisational requirements within a personal services environment
SHBXIND002  Communicate as part of a salon team
SIRRMER001  Produce visual merchandise displays
SIRXIND003  Organise personal work requirements
SIRXSLS001  Sell to the retail customer

Elective Units

BSBSUS201  Participate in environmentally sustainable work practices
ICTWEB201  Use social media tools for collaboration and engagement
SHBBMUP001  Apply eyelash extensions
SHBBRES001  Research and apply beauty industry information
SHBBSKS001  Pierce ear lobes
SIRRINV001  Receive and handle retail stock
Qualification Mapping Information
SIB20110 Certificate II in Retail Make-Up and Skin Care

Links
Companion Volume Implementation Guide: -