



Australian Government

SFLSOP005 Prepare and care for floristry stock

Release: 1

SFLSOP005 Prepare and care for floristry stock

Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to prepare, monitor and maintain the quality of all types of floristry stock including flowers, plant materials, floral displays, perishable and non-perishable ancillary merchandise. It requires the ability to maintain the cleanliness of all preparation and display areas.

This unit applies to all floristry industry businesses including retail floristry shops, studio or online businesses and those that specialise in corporate or special events. It applies to operational personnel who work with very little independence and under close supervision. However, in a small floristry business senior florists also undertake this function.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Sales and Operations

Unit Sector

Floristry

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1. Maintain cleanliness of preparation and display areas.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1 Clean and maintain preparation areas to avoid spoilage of flowers, plant materials and ancillary merchandise.
- 1.2 Clean and maintain containers and display areas.
- 1.3 Use hazardous substances safely and use personal protective equipment to avoid personal injury.
- 1.4 Use energy and water resources efficiently to reduce negative environmental impacts.

2. Prepare and condition flower and plant materials.
 - 2.1 Handle flower and plant materials carefully to avoid personal health issues and spoilage.
 - 2.2 Select and use appropriate preparation and conditioning techniques according to product requirements.
 - 2.3 Prepare and use conditioning products according to product instructions.
 - 2.4 Prepare correct environmental conditions for storage or display of flower and plant materials.
3. Monitor and maintain the appearance of flower and plant materials.
 - 3.1 Monitor condition of flowers, plant materials and floral displays to maintain optimum condition.
 - 3.2 Maintain food and water supplies according to flower and plant requirements.
 - 3.3 Maintain temperature and humidity conditions according to flower and plant requirements.
 - 3.4 Apply maturation techniques to flower and plant materials according to planned date of use.
 - 3.5 Dispose of spoilt stock, hazardous and other waste safely to minimise negative environmental impacts.
4. Monitor and maintain floral displays and ancillary merchandise.
 - 4.1 Rotate displayed flower and plant materials for maximum use according to vase life and expiration dates.
 - 4.2 Inspect items for pests and diseases, identify other unsuitable or out of date displays; reset, replenish or remove.
 - 4.3 Identify and replace soiled, damaged, illegible or incorrect product labels and price tickets.
 - 4.4 Identify fragile, perishable or expensive stock and manage with extra care to prevent damage or spoilage.
 - 4.5 Check and adjust environmental conditions of storage and display areas regularly to maintain perishable displays and merchandise at optimum quality.
 - 4.6 Clean and care for ancillary merchandise, remove and replenish broken, spoilt or out of date items.
 - 4.7 Store displays, at end of trading, in correct environment to maintain optimum quality.

Foundation Skills

Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed below:

Skill	Description
Reading skills to:	• interpret basic product instructions for cleaning and conditioning products, use by dates and stock labels • interpret Safety Data Sheets (SDS) or plain English workplace equivalent documents or diagrams.
Writing skills to:	• complete basic monitoring and maintenance records and reports on pest and disease affected plants and spoilt stock disposal.
Oral communication skills to:	• make accurate verbal reports on spoilt stock.
Numeracy skills to:	• complete basic calculations involving ratios to dilute fertilisers, cleaning and conditioning products • read basic numerical settings for cool room and refrigerator meters to monitor and adjust temperature and humidity.
Planning and organising skills to:	• complete cleaning, preparation and maintenance activities in a logical and time-efficient sequence.

Unit Mapping Information

SFLSOP204A Prepare and care for floristry stock

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1fbe7a66-4c60-4b1c-8616-a3e693d9d8b9>