Australian Government

RIIHAN401D Organise and monitor wharf/terminal operations

Release: 3

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Modification History

Release	Comment
1	This unit replaces RIIHAN401A Organise and monitor wharf/terminal operations.
2	Editorial corrections; Amend reference to Licensing requirements in Unit Application
3	Required frequency and volume of evidence amended in Performance evidence. Substantial amendments made in Assessment Conditions field, including: references to Industry Sectors, assessor and subject matter expert experience requirements, how assessment should be conducted and what it should confirm.

Application

This unit describes a participant's skills and knowledge required to organise and monitor wharf/terminal operations in Metalliferous mining.

This unit is appropriate for those working in supervisory or technical specialist roles.

Licensing, legislative, regulatory and certification requirements that apply to this unit can vary between states, territories and industry sectors. Relevant information must be sourced prior to application of the unit.

Unit Sector

Metalliferous mining

Elements and Performance Criteria

1. Plan and prepare for organising and monitoring wharf/terminal operations	1.1 Access, interpret and apply wharf/terminal operations documentation and ensure the work activity is compliant
	1.2 Identify, select and obtain equipment, machinery and personnel and facilitate the safe and efficient loading and unloading of the ship
	1.3 Liaise with supervisors and ensure the availability of adequate

	resources
2. Identify, assess and manage potential risks	2.1 Identify, address and report potential risks and hazards 2.2 Implement risk control measures 2.3 Advise supervisors of potential risks and maintain liaison until the risk is controlled
3. Monitor work performance and progress	3.1 Monitor and refine work methods and procedures in consultation with supervisors and operational personnel 3.2 Monitor work performance rates and identify and address delays 3.3 Monitor work practices and ensure compliance 3.4 Monitor environmental conditions
4. Monitor status of pending work	4.1 Monitor the status of pending work 4.2 Work in order of priorities taking into account the needs of the ship and the wharf/terminal
5. Solve problems and make decisions	5.1 Identify, resolve problems and make decisions 5.2 Resolve complaints and grievances
6. Complete shift and prepare for next shift	6.1 Complete shift activities and compile written shift summary report 6.2 Inform the next shift of operational status and details

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit. Further information is available in the Resources and Infrastructure Industry Training Package Companion Volume.

Unit Mapping Information

RIIHAN401A Organise and monitor wharf/terminal operations

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=88a61002-9a21-4386-aaf8-69c76e675272