



Australian Government

Assessment Requirements for RGRPSG404 Carry out greyhound adoptions

Release: 1

Assessment Requirements for RGRPSG404 Carry out greyhound adoptions

Modification History

Release	Comments
Release 1	This version released with RGR Racing and Breeding Training Package Version 3.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- provided information and/or contributed to promotional activities about greyhound transition to pets program on at least two occasions
- matched, organised and provided follow-up services for at least five greyhound adoptions, including:
 - one adoption where there are existing pets in household
 - one adoption where there are children in household
 - one mismatched or failed greyhound adoption
- completed all required organisational documentation for each greyhound adoption situation in the performance evidence above.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- channels used to provide information or promote transition to pet programs, including:
 - information sessions
 - telephone queries
 - community programs and events
 - media, social media, website
- principles of responsible promotion relating to greyhound transition to pet programs, including:
 - accurate, factual and up-to-date information
 - transparent and fair processes
 - customer focus

- customer privacy
- welfare of animals
- sources of information on individual greyhounds, including:
 - shelter, veterinary or kennel records
 - suitability assessments
 - feedback from volunteers, foster carers and/or other relevant personnel
- organisational procedures for adoption process, including:
 - providing reasons for matching individual greyhounds to applicants
 - providing information to stakeholders and support to new owners
 - managing conflict, negative feedback, compassion fatigue
 - dealing with contingencies during handover and settling period
 - dealing with mismatches, returns and failed adoptions
 - keeping records
- new owner information relevant to owning a greyhound, including:
 - state greyhound legislation and industry requirements relating to retiring greyhounds and adoption practices, including de-sexing and behavioural requirements
 - current state government and local council requirements for registration, containment and use of muzzles and leashes in public
 - individual greyhound information relating to behaviour, diet and care
- follow-up support to new owners, including:
 - common behavioural and settling problems
 - settling and transitioning strategies
 - managing new owner expectations
 - referrals to specialists or support services.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - a workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - various greyhounds for adoption and associated records and information
- specifications:
 - organisational procedures
 - application information for potential adopters/new owners
 - individual greyhound information
- relationships:
 - new owners/adopters.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5c4b8489-f7e1-463b-81c8-6ecce6c192a0>