

# Assessment Requirements for RGRCMN402 Participate in media interviews for racing

Release: 1

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### **Modification History**

Release	Comments
Release 1	This version released with RGR Racing and Breeding Training Package Version 2.0.

#### **Performance Evidence**

An individual demonstrating competency in this unit must satisfy all of the elements and performance criteria of this unit. There must be evidence that the individual has:

- clarified topic and considered workplace obligations and responsibilities prior to agreeing to a media interview
- prepared a list of potential questions that may be asked or issues that may be discussed in a media interview about two current topics
- practised interview techniques with colleagues, on at least two occasions, including:
  - providing accurate verbal information in a structured and succinct manner
  - deflecting critical remarks or questions
  - using non-verbal communication skills
- participated in a real media interview or realistic role-play on at least one occasion, demonstrating appropriate personal speaking and presentation skills and interaction with interviewer
- obtained feedback on own performance.

## Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- workplace and racing industry communication practices, protocols and obligations for participating in media interviews
- relevant rules of racing and controlling body or Principal Racing Authority regulations relating to media interview topic or content
- · different forms of media, including social media
- · types of interview formats, including formal and informal formats
- basic overview of code of conduct for journalists and media interviewers
- personal grooming and presentation requirements
- verbal and non-verbal communication skills relevant to interview technique

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- communication strategies for:
  - answering and dealing with difficult questions and criticisms
  - dealing with impromptu interview situations
  - building rapport
  - obtaining feedback on interview performance.

#### **Assessment Conditions**

Assessment of skills must take place under the following conditions:

- physical conditions:
  - relevant racing sector work site or an environment that accurately represents workplace conditions
- resources, equipment and materials:
  - workplace and racing industry communication protocols relating to media interviews
- specifications:
  - relevant workplace documentation and resources
- relationships:
  - real racing personnel and media interviewers or realistic role-plays and scenarios.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

#### Links

Companion Volumes, including Implementation Guides, are available at VETNet https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5c4b8489-f7e1-463b-81c8-6ecce6c192a0

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