PUA50412 Diploma of Public Safety (SES Operations Management)

Release 2

Australian Government

INDUSTRY SKILLS COUNCILS
Creating Australia's Future

PUA50412 Diploma of Public Safety (SES Operations Management)

Modification History

Release	TP version	Comments
2	PUA12 V2.1	Imported units updated.
1	PUA12 v1	New release of existing qualification from PUA00 v8.1: PUA50410. Packaging rules wording revised, imported units updated. Equivalent.

Description

Not applicable.

Pathways Information

Pathways into the qualification and pathways from the qualification
Within the SES sector, pathways into and from qualifications are based on organisational requirements and capabilities, as well as the requirement to meet unit of competency pre-requisites.

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability Skills are part of a unit of competency.

Employability Skills statements from a selection of units of competency from the PUA50412 Diploma of Public Safety (SES Operations Management) have been reproduced in the table below.

This table provides an example of Employability Skills for the qualification because Employability Skills within a qualification will vary depending on the qualification packaging options.

Public Safety qualifications have core units (which must be achieved) and elective units (where there is a choice of units which must be achieved) so different Employability Skills Summaries are possible within the one qualification, depending on the package of core units and chosen elective units.

Employability Skill	Employability Skills Statement
Communication	• articulate and model effective communication techniques to the workforce • communicate and document in a clear and concise manner and in appropriate language, individual's rights and obligations under industrial awards/agreements and legislation • develop strategies for effective internal and external dissemination of information to meet the organisation's requirements • listen • manage media liaison to maximise public awareness and to ensure warnings are effectively promulgated • prepare operational reports to organisational standards • provide advice and support sensitive to the individual's needs to people in the performance of their duties • supply relevant and succinct information to media when operational responsibilities are under control and when organisational representative is available to talk to the media • understand language and literacy levels of personnel
Teamwork	• accurately and clearly explain relevant provisions of occupational health and safety legislation and codes of practice to the work group • apply knowledge of conflict resolution strategies and techniques • coach • consider special communication needs in developing strategies to avoid discrimination in the workplace • develop networks and relationships and liaise effectively • establish and agree upon goals for people and teams to optimise achievement in work tasks • establish formal and informal networks • establish key performance measures for individuals/work groups

	• monitor performance of individuals and teams/groups against key performance indicators • resolve conflict • supervise operations centre staff work to ensure it meets relevant occupational health and safety, and other regulatory requirements • use training, education and development plans as part of individual/team performance plans

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Packaging Rules

12 units of competency are required for this qualification including:

- 8 core units
- 4 elective units

Choose a minimum of 2 elective units from the list below.
Choose the remaining 2 elective units from either the list below, or from elsewhere within this training package, or another endorsed training package, or accredited course.
All elective units selected from outside this qualification must be from an equivalent qualification level or higher.
Elective units selected must not duplicate content already covered by other units in this qualification.
Where a pre-requisite unit is attached to a unit it is identified by this symbol ∟.
The pre-requisite units attached to any of the units must be undertaken and are additional to the number of units required for the qualification.

Code	Core Units
PUACOM004B	Manage organisational communication strategies
PUACOM007B	Liaise with other organisations
PUACOM012B	Liaise with media at a local level
PUACOM013B	Administer a local public safety group
PUAEMR022	Establish context for emergency risk assessment
PUAMAN003B	Manage human resources
PUAOHS003B	Implement and monitor the organisation's occupational health and safety policies, procedures and programs
PUASES011A	Manage emergency operations
Code	**Elective Units**
PUAAMS008B	Manage search and rescue operations
PUACOM009B	Manage media requirements at major incident
PUACOM011B	Develop community awareness network
PUAEMR023	Assess emergency risk ∟ PUAEMR022 Establish context for emergency risk assessment
PUAEMR025	Manage risk treatment implementation

PUAEMR030	Manage and evaluate emergency management exercises
PUAEMR031	Design emergency management exercises
PUALAW002B	Conduct initial investigation at incident scene
PUALAW003B	Give evidence in a judicial or quasi-judicial setting
PUAMAN005B	Manage projects
PUAMAN006B	Manage and facilitate change
PUAOPE012A	Control a Level 1 incident
PUAOPE016A	Manage a multi-team sector
PUAOPE017A	Coordinate resources for a multi-agency incident
PUAOPE019A	Control a Level 3 incident
PUAPRO001B	Promote a learning environment in the workplace
TAEDEL301A	Provide work skill instruction
TAEDEL401A	Plan, organise and deliver group-based learning
OR	
TAEDEL403A	Coordinate and facilitate distance based learning
TAEDES401A	Design and develop learning programs
TAETAS401A	Maintain training and assessment information
For the purposes of gaining a qualification the following units count as one unit*:	
TAEASS401B *	Plan assessment activities and processes
TAEASS301B *	Contribute to assessment
OR	
TAEASS402B *	Assess competence
TAEASS403B *	Participate in assessment validation