



Australian Government

Department of Education, Employment and Workplace Relations

PUA20112 Certificate II in Public Safety (Aboriginal or Torres Strait Islander Community Policing)

Release: 1

PUA20112 Certificate II in Public Safety (Aboriginal or Torres Strait Islander Community Policing)

Modification History

Release	TP version	Comments
1	PUA12 v1	New release of existing qualification from PUA00 v8.1: PUA20110. Packaging rules wording revised. Equivalent.

Description

Not applicable.

Pathways Information

Pathways into the qualification

In the public safety industry, qualification pathways depend on a range of factors specific to each industry such as organisational/agency structure, promotional structure and rank structure.

Liaison and community policing qualifications have been developed to set agreed minimum standards that should be contextualised within the specifics of each jurisdiction/agency/organisational policy and procedure.

There are no specified pre-requisites for entry to this qualification.

Pathways from the qualification

After achieving the PUA20112 Certificate II in Public Safety (Aboriginal or Torres Strait Islander Community Policing), candidates may undertake a range of qualifications relevant to their role. Pathways for candidates considering this qualification may include to:

- commence the PUA30112 Certificate III in Public Safety (Aboriginal or Torres Strait Islander Community Policing)
- undertake further community/policing related qualifications

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability Skills are part of a unit of competency.

Employability Skills statements from a selection of units of competency from the PUA20112 Certificate II in Public Safety (Aboriginal or Torres Strait Islander Community Policing) have been reproduced in the table below.

This table provides an example of Employability Skills for the qualification because Employability Skills within a qualification will vary depending on the qualification packaging options.

Public Safety qualifications have core units (which must be achieved) and elective units (where there is a choice of units which must be achieved) so different Employability Skills Summaries are possible within the one qualification, depending on the package of core units and chosen elective units.

Employability Skill	Employability Skills Statement
Communication	<ul style="list-style-type: none"> • communicate effectively with a wide range of community members such as those with physical/sensory/intellectual impairment and with different cultural backgrounds • use active listening skills and questioning techniques to clarify issues • use clear, concise language in all communications that is appropriate to client, assignment and organisation's requirements
Teamwork	<ul style="list-style-type: none"> • make contributions to participative arrangements in the workplace within organisational procedures and scope of responsibilities and competencies • seek peer support when required • understand, acknowledge and accurately represent views and opinions of individuals or a group to others where required
Problem solving	<ul style="list-style-type: none"> • identify and arrange for the needs of specific categories of persons in care or custody • raise workplace issues with appropriate personnel and make appropriate contribution to resolve issues in accordance with workplace procedures • recognise hazards in the work area, rectify where possible and report to designated personnel according to workplace procedures
Initiative and enterprise	<ul style="list-style-type: none"> • minimise workplace risks to self, colleagues and the public • optimise the potential safety and security of persons in care or custody • raise occupational health and safety issues with designated personnel in accordance with workplace procedures and relevant occupational health and safety legislation
Planning and organising	<ul style="list-style-type: none"> • employ alternative communications strategies according to organisational procedures to address identified faults and

	<p>deficiencies in communication</p> <ul style="list-style-type: none">• participate in initial assessment to identify factors which will impact on public safety and scene preservation• plan, implement and where necessary adapt workplace safety responses to situational contexts
--	---

Self-management	<ul style="list-style-type: none">• assess work load and set priorities within allocated timeframes• observe confidentiality in accordance with organisation's policies and procedures• recognise and manage signs of personal stress and take appropriate action to ensure continued work effectiveness
Learning	<ul style="list-style-type: none">• access workplace information and seek clarification where necessary• identify training and development needs relevant to area of work in conjunction with supervisor and follow up with relevant personnel• maintain currency of required licences and certificates
Technology	<ul style="list-style-type: none">• safely operate and use general issue and emergency operational equipment and safety clothing• use and maintain police communications equipment in accordance with manufacturer's specifications and organisational guidelines• use information technology effectively

Packaging Rules

8 units of competency are required for this qualification including:

- 8 core units

Code	Core Units
PUACOM001C	Communicate in the workplace
PUALAW001B	Protect and preserve incident scene
PUAOHS001C	Follow defined occupational health and safety policies and procedures
PUAOPE013A	Operate communications systems and equipment
PUAPOLGD001A	Maintain police operational safety
PUAPOLGD005A	Use and maintain police operational equipment
PUAPOLGD007A	Manage persons in care or custody
PUATEA004D	Work effectively in a public safety organisation

NOTES

Information about customising PUA12 Public Safety Training Package qualifications in the Customisation of Qualifications section.