



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **PUAEMR004B Manage treatment strategy implementation**

**Revision Number: 1**

## **PUAEMR004B Manage treatment strategy implementation**

### **Modification History**

Not applicable.

### **Unit Descriptor**

**Unit Descriptor** This unit covers the competency to communicate, facilitate and review selected treatment strategies.

### **Application of the Unit**

**Application of the Unit** The application of this unit in the workplace - the environments, complexities and situations involved - will be written during Phase II of the Review of the PUA00 Public Safety Training Package.

This text will be useful for the purposes of job descriptions, recruitment advice or job analysis; where possible, it will not be too job specific to allow other industries to import it into other Training Packages, where feasible.

### **Licensing/Regulatory Information**

Not applicable.

### **Pre-Requisites**

**Prerequisite Unit/s** PUAEMR003B Determine treatment strategies

## Employability Skills Information

**Employability Skills** This unit contains employability skills.

## Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a Unit of Competency.

Performance Criteria describe the required performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the Required Skills and Knowledge and/or the Range Statement. Assessment of performance is to be consistent with the Evidence Guide.

## Elements and Performance Criteria

### ELEMENT

### PERFORMANCE CRITERIA

1. **Communicate treatment strategies**

1.1 Processes are selected which most effectively communicate the strategies

1.2 Treatment strategies are widely publicised to *stakeholders*

2. **Facilitate treatment strategy implementation**

2.1 Development of *action plans* is facilitated

2.2 Implementation of action plans monitored against strategies

3. **Review treatment strategies**

3.1 A review process is established

3.2 The efficiency and effectiveness of each *treatment strategy* are reviewed

3.3 Strategies are adjusted following the review process

3.4 Adjustments to strategies are communicated to stakeholders

3.5 Residual risk is identified and a decision made whether to accept this risk or to re-establish risk management processes

## **Required Skills and Knowledge**

### **REQUIRED SKILLS AND KNOWLEDGE**

This describes the essential skills and knowledge and their level, required for this unit.

#### **Required Skills**

- ability to negotiate
- needs analysis
- resolve conflict

#### **Required Knowledge**

- benchmarking best practices in the implementation and review of management processes
- planning theory and processes
- problem solving techniques
- risk management process

## **Evidence Guide**

### **EVIDENCE GUIDE**

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**EVIDENCE GUIDE****Critical aspects for assessment and evidence required to demonstrate competency in this unit**

Treatment strategies are implemented by relevant stakeholders Review and monitoring processes are implemented

**Consistency in performance**

Candidates should be expected to present evidence from a real event

**Context of and specific resources for assessment****Context of assessment**

Evidence of competence in this unit should be collected from a real event

**Specific resources for assessment**

For the demonstration of competence in this unit it will be necessary to provide a real life environment. Underpinning knowledge may be assessed through written assignments, project reports, debriefings and action learning projects

**Guidance information for assessment**

Information that will assist or guide assessment will be written during Phase II of the Review of the PUA00 Public Safety Training Package.

## Range Statement

### RANGE STATEMENT

The Range Statement relates to the Unit of Competency as a whole. It allows for different work environments and situations that may affect performance. ***Bold italicised*** wording in the Performance Criteria is detailed below.

<b>Stakeholders may include</b>	<ul style="list-style-type: none"> <li>staff</li> <li>client groups</li> <li>members of the public</li> <li>community groups</li> <li>industry groups</li> <li>private and public sector organisations</li> <li>non-government organisations</li> <li>Members of Parliament</li> </ul>
<b>Criteria for monitoring and review may include</b>	<ul style="list-style-type: none"> <li>continuous monitoring of the maintenance of equity</li> <li>continued involvement of stakeholders</li> <li>cost effectiveness of treatment</li> <li>evaluation of effectiveness in terms of actual risk reduction</li> <li>the evaluation of the need for the redefinition of policy</li> <li>a feedback mechanism</li> <li>consideration of change that takes place over time</li> </ul>
<b>Action plans may contain</b>	<ul style="list-style-type: none"> <li>aims and objectives of the treatment strategies</li> <li>possible strategies to achieve objectives</li> <li>possible tactics to implement strategies</li> <li>resources required including their availability</li> <li>limitations</li> <li>contingencies and alternatives</li> <li>monitoring and evaluative procedures</li> <li>reporting requirements</li> </ul>
<b>Treatment strategies may include</b>	<ul style="list-style-type: none"> <li>all aspects of comprehensive emergency management evolved from considering prevention/mitigation</li> <li>preparedness response and recovery</li> </ul>

**RANGE STATEMENT****Standards and guidelines  
are to include**

Australian Standard AS/NZS 4360  
Emergency Risk Management Guidelines 1999

**Unit Sector(s)**

Not applicable.

**Corequisite Unit/s**

**Co-requisite Unit/s** Nil