



Australian Government

Assessment Requirements for PUAOPE024 Manage operations for a Level 3 incident

Release: 1

Assessment Requirements for PUAOPE024 Manage operations for a Level 3 incident

Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- analysing emergency situations both functionally and strategically
- applying Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements
- communicating within operations structure and monitoring and reviewing progress towards achievement of incident action plan
- concluding operations
- conducting assessment of operational activities
- considering nature, extent and potential of an incident
- contributing to development of incident action plan
- delegating responsibility
- deploying human and physical resources
- establishing and managing an operations section appropriate to nature and complexity of incident
- establishing and operating a command facility
- implementing response according to organisational procedures and authority
- incorporating risk management and contingency processes including assessing safety of public within operations area
- leading and managing teams
- liaising with Incident Controller and internal and external stakeholders
- logging and recording all actions and decisions
- maintaining shared situational awareness
- making decisions in accordance with Incident Controller's intent
- providing feedback and taking mitigation action to ensure completion of operations requirements at an incident
- reacting strategically to changes within the incident including managing time, prioritising tasks, resolving conflict and negotiating outcomes
- securing area of operations
- selecting, prioritising, implementing and evaluating appropriate strategies
- tasking and using resources to achieve resolution of an incident according to incident action plan, Incident Controller's intent and principles of span of control

- undertaking operational briefings and debriefings
- using information management systems
- using a range of communications systems and procedures
- working with Incident Controller and other members of the incident management team

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- activities and controlled changes
- area of operations and consequence
- communications systems
- demobilisations
- determination of operational priorities
- information management systems
- internal and external personnel and authorities
- inter-organisational memorandums of understanding in relation to incident type
- mechanisms for reporting and requirements for reporting and recording
- national, state and territory based coordination arrangements and emergency management legislation with an emphasis on incident type
- operational briefings and debriefings
- operational risk identification and consequence management
- organisational command structure
- organisational documentation, policies and procedures including those for managing and concluding Level 3 incident operations, communications, deploying and tasking personnel, liaising with other organisations and post incident activities
- processes for escalation and de-escalation of resources
- relief and recovery considerations
- resources and resource management systems and responsibilities (safe deployment and recording)
- risk management processes including contingency planning, welfare of public and consequence management
- sectors and divisions
- support services and personnel support activities
- types of incidents
- Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in industry approved simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operations manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>