



Australian Government

Assessment Requirements for PUAECL003 Deliver value in crisis

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the PUA Public Safety Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- collecting, maintaining and properly storing information, intelligence and records associated with decision making
- demonstrating objectivity and informed decision making during a crisis
- documenting plans to mitigate and/or respond to crisis outcomes and/or altered operational decisions
- facilitating scrutiny of activities during a crisis
- identifying and undertaking legitimising actions during all phases of a crisis
- identifying and using the resources of a crisis management team
- identifying potential negative crisis outcomes and their origins
- implementing legislative and/or regulatory instruments or operational delegations
- making decisions in the absence of legislative, regulatory or delegated enablers
- managing leadership tasks and contingencies
- managing relationships with key stakeholders including scrutiny of activities and decision making processes
- recording activities and decisions
- reviewing and ensuring compliance to legislative, regulatory, procedural and organisational guideline requirements
- selecting suitable options and channels to engage the community in a crisis

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- crisis management plans and arrangements including national, state and territory emergency management frameworks
- evaluation methods and tools
- leadership theories and models
- legislation, regulations, instruments, procedures and guidelines and compliance requirements
- management of leadership task and contingencies
- risk management processes

- sources of public and/or leadership value
- stakeholder engagement processes and management strategies
- Work, Health and Safety (WHS)/Occupational Health and Safety (OHS) requirements

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect crisis conditions.

Assessment of this unit will require an exercise that closely simulates work practices and replicates the range of crisis leadership activities likely to be encountered by the individual, alone or as part of a team, within a community and/or organisational context.

Resources for assessment must include access to

- a range of relevant exercises, case studies and/or other simulations
- appropriate materials, equipment, tools and personal protective clothing and equipment currently used in industry
- applicable documentation including organisational procedures, industry standards, equipment specifications, regulations, codes of practice and operational manuals.

Links

PUA Training Package Companion Volume Implementation Guide is found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>