



**Australian Government**

# **PUACOM007 Liaise with other organisations**

**Release: 2**

# PUACOM007 Liaise with other organisations

## Modification History

**Release 2.0** This is the second release of this unit of competency in the PUA Public Safety Training Package.

Clarification of text, addition of Performance Criteria and minor changes to Knowledge and Performance Evidence.

**Release 1.0** This is the first release of this unit of competency in the PUA Public Safety Training Package.

## Application

This unit of competency involves the skills and knowledge required to develop networks and relationships and to liaise with other organisations. It includes establishing networks and relationships and communicating and interacting with other organisations.

The unit applies to personnel who formally liaise on behalf of their own organisation with other organisations to increase response effectiveness and community safety. It should be noted that this unit does not address all of the functions of an incident management liaison officer.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

## Pre-requisite Unit

The fire sector is those sections of government departments, statutory authorities or organisations that have responsibility under jurisdictional arrangements for the delivery of firefighting and fire management services.

It is essential that the prerequisite units listed below are obtained prior to the issuance of this unit to individuals within the fire sector or the units contributing to the attainment of a fire qualification.

PUACOM005 Foster a positive organisational image in the community

## Competency Field

Community Safety

## Unit Sector

Public Safety

## Elements and Performance Criteria

### ELEMENTS

Elements describe the essential outcomes.

### PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

#### 1 Establish networks and relationships

- 1.1 Formal and informal network opportunities are identified that will support ongoing and future liaisons and collaboration
- 1.2 Relationships are developed which provide identifiable benefits to the organisation from shared expertise, information and resources
- 1.3 Meetings and forums that support mutual cooperation are participated in
- 1.4 Consultation with affected and interested parties is undertaken to support organisational goals and objectives

#### 2 Communicate and interact with other organisations

- 2.1 Information is provided to other organisations in a clear, concise and comprehensive manner
- 2.2 Communication with other organisations is conducted in accordance with organisational policies and procedures
- 2.3 Information gathered from other organisations is used for improvement of services and to avoid duplication of effort
- 2.4 Meeting outcomes are documented and disseminated

## Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

## Unit Mapping Information

This unit replaces and is equivalent to PUACOM007B Liaise with other organisations.

## Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>