



**Australian Government**

# **Assessment Requirements for PUACOM007 Liaise with other organisations**

**Release: 2**

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## Modification History

**Release 2.0** This is the second release of this qualification in the PUA Public Safety Training Package.

Clarification of text, addition of Performance Criteria and minor changes to Knowledge and Performance Evidence.

**Release 1.0** This is the first release of this unit of competency in the PUA Public Safety Training Package.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- communicating, liaising and interacting with other organisations
- documenting and disseminating meeting outcomes
- following organisational policies and procedures
- networking and developing relationships
- participating in meetings and forums
- providing accurate and clear information.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- confidentiality requirements and privacy principles
- goals and objectives of own organisation and other organisations, agencies and sectors
- interorganisational cooperation and collaboration techniques
- key roles and responsibilities in own and other organisations
- organisational documentation, policies and procedures
- protocols and procedures for meetings.

## Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the

time of assessment.

Assessment must occur in operational situations or in simulated operational training situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to

- a range of exercises and/or case studies
- appropriate materials and equipment currently used in industry
- applicable documentation including organisational procedures, standards, equipment specifications, regulations, codes of practice and operational manuals.

## **Links**

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=3eca5672-6d5a-410b-8942-810d0ba05bbf>