



Australian Government

Department of Education, Employment and Workplace Relations

PSP50912 Diploma of Government (Injury Management)

Release: 1

PSP50912 Diploma of Government (Injury Management)

Modification History

Release	TP Version	Comments
1	PSP12 V1	First release. Supersedes and equivalent to PSP50904

Description

This specialist qualification covers the competencies required of injury management case managers in the public sector. Electives should reflect the responsibilities of the individual and the job skills required for effective performance. Where a free choice of electives is possible in the qualification packaging rules, electives may also be drawn from other Training Packages to reflect the work context and career plans of the individual.

Pathways Information

Not applicable.

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Not applicable.

Packaging Rules

11 units of competency are required for this qualification:

- 8 core units
- 3 elective units:
 - Choose 1 unit from the Group A elective list below.
 - Choose 2 units from the elective Group B list below, **or** from elsewhere within this Training Package, **or** another endorsed Training Package **or** Accredited Course.

Units selected should not duplicate content already covered by other units in this qualification.

All elective units must be selected from an equivalent qualification level or higher, unless otherwise stated.

** For this qualification, a maximum of 1 unit from Certificate IV level may be used.

Core Units	
PSPETHC501B	Promote the values and ethos of public service
PSPGOV505A	Promote diversity
PSPGOV512A	Use complex workplace communication strategies
PSPLEGN501B	Promote compliance with legislation in the public sector
PSPIM501A	Determine liability and negotiate settlements
PSPIM502A	Manage case direction and outcomes
PSPIM503A	Maintain and monitor service standards
PSPIM504A	Contribute to a quality injury management system
Group A electives	
PSPOHS501A	Monitor and maintain workplace safety
BSBCMN411A	Monitor a safe workplace
Group B electives	
PSPGOV502B	Develop client services
PSPGOV506A	Support workplace coaching and mentoring
PSPGOV507A	Undertake negotiations
PSPGOV508A	Manage conflict
PSPGOV511A	Provide leadership

PSPGOV513A	Refine complex workplace documents
PSPGOV516A	Develop and use emotional intelligence
PSPGOV517A	Coordinate risk management
PSPGOV519A	Manage performance
CHCCM503C	Develop, facilitate and monitor all aspects of case management
CHCCM504C	Promote high quality case management