



Australian Government

Assessment Requirements for PSPGEN151 Facilitate knowledge management

Release: 1

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Modification History

Supersedes and is equivalent to PSPMGT012 Facilitate knowledge management.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and on at least one occasion:

- apply legislation, regulations, policies, procedures and guidelines relating to knowledge management and information management
- show leadership and take risks in the context of knowledge management
- facilitate groups and learning
- communicate with a diverse range of stakeholders to build knowledge management capacity.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, regulations, policies, procedures and guidelines relating to knowledge management and information management, including those related to:
 - copyright
 - confidentiality,
 - freedom of information
 - intellectual property
 - privacy
 - security
- principles of knowledge management
- Australian Standard for knowledge management
- tools and techniques related to the introduction of knowledge management initiatives
- intersection of knowledge management with other disciplines, including organisational learning, information management, information technology, human resources management and communications
- cultural aspects of knowledge and knowledge management.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, regulations, policies, procedures and guidelines relating to knowledge management and information management
- current Australian Standard for knowledge management.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>