



Australian Government

Assessment Requirements for PSPGEN126 Monitor performance and provide feedback

Release: 1

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Modification History

Supersedes and is not equivalent to PSPGEN037 Monitor performance and provide feedback.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and on at least one occasion:

- communicate with different members of the work group to provide and review feedback based on performance monitoring, to include use of the following techniques:
 - negotiating
 - questioning
 - clarifying understanding
 - listening
 - addressing individual needs
 - evaluating the ideas and opinions of others.
- identify learning and development opportunities based on outcomes of performance monitoring.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, regulations, organisational policies, procedures, and guidelines relating to performance monitoring
- workplace performance requirements and issues
- performance monitoring record-keeping and confidentiality requirements
- feedback and negotiation processes
- principles of evidence-based decision-making frameworks
- expertise in work being performance monitored.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, regulations, organisational policies, procedures and guidelines relating to performance monitoring
- resources and equipment of the working environment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>