



Australian Government

Assessment Requirements for PSPGEN094 Provide input to change processes

Release: 1

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Modification History

Supersedes and is not equivalent to PSPGEN026 Provide input to change processes.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- initiate, monitor and support one change for a work unit or team, and for the change:
 - communicate with a diverse range of individuals at different levels in the organisation
 - apply problem solving strategies in the context of managing ambiguity and change
 - use collaborative communication methods
 - apply monitoring and observation methods
 - give and receive feedback, including 'managing upwards'.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, policies and procedures relating to public sector workplaces
- change management models and their application to the work environment
- organisational structure and culture
- nature of change and its effects in the workplace, including workplace health, safety and wellbeing issues
- emotional intelligence in motivating team members to collaborate in implementing change
- group dynamics.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, policies and procedures relating to public sector workplaces in an environment of change
- resources and equipment of the working environment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623>