

Assessment Requirements for PSPGEN093 Implement change

Release: 1

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Modification History

Supersedes and is equivalent to PSPGEN013 Implement change.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and on at least one occasion:

- apply public sector legislation, policies, procedures and guidelines in an environment of change
- observe and evaluate impact of change
- deal with ambiguity, emotions and stressors related to implementing change.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- legislation, policies and guidelines relating to public sector environments
- principles of adapting to change, group dynamics and workgroup practices
- emotional intelligence
- characteristics of a flexible approach to change, including:
 - positive attitude to change even though there may be some ambiguity about what is required
 - being prepared to perform work differently from one day to the next
 - accepting an iterative approach to changes in work practices
- at least one change management model.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- legislation, policies, procedures and guidelines relating to public sector workplaces in an environment of change
- resources and equipment of the working environment.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

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Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=bebbece7-ff48-4d2c-8876-405679019623

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