



Australian Government

**Assessment Requirements for POLGEN028
Facilitate community and stakeholder
engagement for policing purposes**

Release: 1

Assessment Requirements for POLGEN028 Facilitate community and stakeholder engagement for policing purposes

Modification History

Release 1. This is the first release of this unit of competency in the POL Police Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- collecting information to develop an understanding of community and stakeholder characteristics
- communicating information regarding community engagement to internal and external stakeholders
- demonstrating informed practice through the delivery of tailored policing services
- developing relationships with community and stakeholder members to facilitate consultation and collaboration
- identifying and evaluating jurisdictional strategic objectives related to community and stakeholder engagement
- leading and supervising team members' engagement with communities and stakeholders
- translating jurisdictional policies and priorities to community and stakeholder members to facilitate understanding.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- awareness of the local policing area
- crime prevention methodologies
- cultural diversity and sensitivities
- empathy and understanding of civil environments
- jurisdictional strategic objectives regarding community engagement
- political awareness of the environment in which policing services are delivered
- roles and responsibilities of communities and stakeholders
- understanding of the complexities and intricacies of, and interface with, diverse communities and stakeholders
- vulnerable groups.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the Standards for Registered Training Organisations current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- acceptable means of simulated assessment.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>