



Australian Government

**Assessment Requirements for POLGEN020
Communicate within a policing
environment**

Release: 1

Assessment Requirements for POLGEN020 Communicate within a policing environment

Modification History

Release	Comments
1	These Assessment Requirements were released in POL Police Training Package release 1.0 and meet the Standards for Training Packages.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- providing advice regarding support services available to individuals and communities
- building positive relationships with members of communities
- identifying cultural diversity issues and challenges to contribute to solutions
- identifying the needs and expectations of communities
- demonstrating situational awareness
- engaging and capitalising on formal and informal community engagement activities
- maintaining stakeholder relationships through resolution of conflict, negotiation and liaison

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- awareness of cultural, linguistic and religious diversity
- current Commonwealth, state or territory legislation pertaining to discrimination
- external support agencies, their powers and services
- jurisdictional codes of ethics and codes of conduct

Assessment Conditions

This unit contains no specific industry-mandated assessment conditions. Guidance on suggested and recommended conditions and methods can be found in the Implementation Guide.

Consideration must be given to holistic assessment for this unit. Refer to advice in the companion volumes.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>

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