



**Australian Government**

**POLAUX030 Support police engagement  
with members of a culturally specific  
community**

**Release: 1**

# **POLAUX030 Support police engagement with members of a culturally specific community**

## **Modification History**

Release 1. This is the first release of this unit of competency in the POL Police Training Package release 7.0.

## **Application**

This unit describes the skills and knowledge required to apply cultural knowledge to support police engagement with members of culturally specific communities.

This unit applies to those working as police liaison officers or community police officers operating within a policing environment.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those relating to codes of conduct.

Those undertaking this unit would work autonomously or under supervision with responsibility for their own functions and outputs. They would define tasks within established parameters and would develop solutions in mostly predictable contexts.

No licensing, legislative or certification requirements apply to unit at the time of publication.

## **Pre-requisite Unit**

Not applicable.

## **Competency Field**

Auxiliary

## **Unit Sector**

Not applicable.

## **Elements and Performance Criteria**

### **ELEMENTS**

Elements describe the essential outcomes.

### **PERFORMANCE CRITERIA**

Performance criteria describe the performance needed to demonstrate achievement of the element.

- |  |   |
|--|---|
| <b>1 Build relationships</b>                                       | <b>1.1</b> Apply cultural knowledge to facilitate police interaction with the community                                 |
|  | <b>1.2</b> Undertake engagement activities in accordance with own role and responsibilities                             |
| <b>2 Assist communication with a culturally specific community</b> | <b>2.1</b> Identify cultural considerations to inform communication strategies with the community                       |
|  | <b>2.2</b> Provide advice on cultural considerations which may affect interaction between community and police          |
|  | <b>2.3</b> Adjust communication style to explain information  |
| <b>3 Consult with a culturally specific community</b>              | <b>3.1</b> Identify issues affecting police relations with the community to improve engagement                          |
|  | <b>3.2</b> Communicate police service strategies to a community to facilitate feedback                                  |
|  | <b>3.3</b> Report community concerns and suggestions from community to supervisors                                      |
| <b>4 Advise police on culturally specific factors</b>              | <b>4.1</b> Explain cultural considerations and community decision-making practices to enhance police service strategies |
|  | <b>4.2</b> Identify communication channels to facilitate engagement between the community and the police organisation   |
|  | <b>4.3</b> Identify roles of key groups and organisations to establish options for interaction with the community       |

## Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Police Training Package Companion Volume Implementation Guide.

## **Unit Mapping Information**

This unit replaces and is equivalent to POLAUX002 Assist police with members of a culturally specific community.

## **Links**

Companion Volume Implementation Guides can be found on VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=98c3984e-2cf1-48a8-8ed1-85e4b92e7351>