



Australian Government

**Assessment Requirements for
NWPGEN029 Contribute to continuous
improvement of quality systems**

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the NWP National Water Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes:

- analysing and evaluating data and reports and improvement recommendations
- analysing problems and applying control measures
- communicating effectively with relevant personnel
- identifying opportunities for improved water systems management
- implementing operational plans collaboratively and effectively with relevant personnel
- interpreting a range of documents including relevant:
 - codes of practice and industry standards
 - organisational policies and procedures
 - regulatory, legislative, licensing and organisational requirements
 - specifications
- interpreting and communicating accreditation requirements and implications of non-conformance
- interpreting, maintaining and checking records and documents
- monitoring assets to ensure performance meets specifications in management plans
- monitoring quality systems and reporting non-conformance

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and include knowledge of:

- accreditation requirements for water quality systems
- communication channels and consultative arrangements
- control points and control limits
- procedures for identifying and addressing non-compliance
- quality improvement tools and techniques including statistical process control
- relevant legislation, industry standards and workplace policies and procedures
- relevant organisational quality standards and systems
- risk assessments

- workplace data, records and documentation for improvement of quality systems

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including legislation, regulations, codes of practice, workplace procedures and operation manuals.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=26336bc0-04e5-49d9-8c31-46c49b6a0037>