



**Australian Government**

**Assessment Requirements for  
NWPGEN010 Contribute to continuous  
improvement of quality systems**

**Release: 1**

# Assessment Requirements for NWPGEN010 Contribute to continuous improvement of quality systems

## Modification History

Release	Comments
1	<p>These Assessment Requirements were released in NWP Water Training Package release 1.0 and meet the Standards for Training Packages.</p> <ul style="list-style-type: none"><li>• Assessment Requirements created drawing upon specified assessment information from superseded unit</li></ul>

## Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- interpreting a range of complex and technical documents, including relevant:
  - regulatory, legislative, licensing and organisational requirements
  - codes and standards
  - specifications
  - organisational policies
- communicating effectively with a range of relevant parties to articulate complex ideas
- analysing and evaluating reports
- interpreting, maintaining and checking records and documents
- identifying opportunities for improved water management
- implementing operational plans collaboratively and effectively
- monitoring assets to ensure performance meets specifications in management plans
- analysing problems and applying appropriate remedial solutions
- performing various calculations to provide data for the analysis and development of options and solutions
- identifying hazards and developing appropriate responses to control and mitigate risks
- interpreting and communicating the accreditation requirements for, and implications of non-conformance
- monitoring quality systems and reporting non-conformance
- analysing data and proposing improvements

## Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- relevant legislation, standards and workplace policies and procedures
- relevant quality standards and systems, including:
  - Australian Drinking Water Guidelines
  - HACCP
  - ISO 9000 series quality management and quality assurance standards
  - ISO 14001 environmental management systems
- quality improvement tools and techniques including statistical process control
- communication channels and consultative arrangements
- procedures for addressing non-compliance
- risk assessments
- control charts and control limits

## Assessment Conditions

Competency should be assessed in an actual workplace or in a simulated environment, with access to equipment and infrastructure appropriate to the outcome. Competency should be demonstrated over time to ensure the candidate is assessed across a variety of situations.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

## Links

Companion Volume implementation guides are found in VETNet -  
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=26336bc0-04e5-49d9-8c31-46c49b6a0037>

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