



**Australian Government**

# **MSTGN5011 Work with international TCF supply chains**

**Release: 1**

## MSTGN5011 Work with international TCF supply chains

### Modification History

Release 1. Supersedes and is equivalent to MSTGN5003 Work with international TCF supply chains.

Unit code changed. Range of conditions removed. Element removed. Foundation skills information added. Assessment requirements amended. Equivalent outcome.

### Application

This unit of competency describes the skills and knowledge required to work with international textiles, clothing and footwear (TCF) supply chains. It involves working with international suppliers and customers of goods and services, according to established contractual agreements.

The unit applies to small to large scale workplaces in all sectors of the TCF industry, and may involve individual and team activities. Work involves the application of initiative and judgement, and sensitivity to cultural and language differences. Working with international suppliers and customers includes implementing import and export practices, building commercial relationships, and working effectively with local customs, communications and industry work practices.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

### Pre-requisite Unit

N/A

### Unit Sector

Generic

### Elements and Performance Criteria

| Elements   | Performance Criteria  |   |
|--|---|---|
| Elements describe the essential outcomes.          | Performance criteria describe the performance needed to demonstrate achievement of the element. |   |
| 1. Prepare to work with international supply chain | 1.1   | Determine job requirements from contracts, orders, specifications, job sheets and work instructions                                     |
|  | 1.2   | Identify members in international supply chain for products and services relating to job requirements within own area of responsibility |

| <b>Elements</b><br>Elements describe the essential outcomes.        | <b>Performance Criteria</b><br>Performance criteria describe the performance needed to demonstrate achievement of the element. |  |
|---|--|--|
|   | 1.3  | Determine value added by each supplier   |
|   | 1.4  | Identify supplier characteristics and practices, and any acute, chronic, unethical or unsustainable issues affecting suppliers |
|   | 1.5  | Identify import and export regulations and practices of relevant country   |
|   | 1.6  | Research local customs and workplace practices and identify relevant factors affecting supply chain operations                 |
|   | 1.7  | Access and assess information on local industry markets and conditions and identify transportation and shipping practices      |
| 2. Confirm relationships with international suppliers and customers | 2.1  | Review past relations with suppliers and customers to identify relationship history  |
|   | 2.2  | Confirm specifications for international contracts   |
|   | 2.3  | Identify quality assurance processes and confirm communication channels  |
|   | 2.4  | Establish and maintain ongoing communication to foster positive commercial relations   |
|   | 2.5  | Adhere to relevant identified Australian and international export and import regulations                                       |
| 3. Set up process for supply operations                             | 3.1  | Document supply operation process  |
|   | 3.2  | Determine parameters for quality delivery  |
|   | 3.3  | Formalise and document contract with supplier  |
| 4. Monitor international supply operations                          | 4.1  | Check compliance of international supplier or customer with specified contractual requirements                                 |
|   | 4.2  | Communicate and monitor required quality standards   |
|   | 4.3  | Identify, report and record non-compliance and investigate to determine causes   |
|   | 4.4  | Seek feedback from international supplier contact  |

| <b>Elements</b>  | <b>Performance Criteria</b>   |  |
|--|---|--|
| Elements describe the essential outcomes.  | Performance criteria describe the performance needed to demonstrate achievement of the element. |  |
| 5. Contribute to implementing and recording improvements to global production operations | 5.1   | Review outcomes of monitoring and feedback   |
|  | 5.2   | Identify opportunities for corrective and preventative action to improve commercial relationship with international supplier or customer |
|  | 5.3   | Recommend and activate corrective and preventative actions to improve global production operations                                       |
|  | 5.4   | Communicate changes to required personnel in a logical and clear manner  |
|  | 5.5   | Monitor changes to confirm that production quality and efficiency improve  |
|  | 5.6   | Maintain international production and supply documentation, monitor records, and prepare reports according to workplace requirements     |

## Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria of this unit of competency.

- Reading skills to:
  - interpret import and export regulations and supply documentation
  - check contractual requirements
- Oral communication skills to establish networks, negotiate agreements, and resolve conflicts
- Initiative and enterprise skills to maintain drive, identify new opportunities, and investigate options
- Problem solving skills to rectify misunderstandings and issues with non-compliance
- Technology skills to set up and maintain supplier database

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

## Unit Mapping Information

Release 1. Supersedes and is equivalent to MSTGN5003 Work with international TCF supply chains.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>