MSTGN5010 Coordinate quality assurance for TCF products and services

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to MSTGN5002 Coordinate quality assurance for TCF products and services.

Unit code changed. Range of conditions removed. Element removed. Foundation skills information added. Assessment requirements amended. Equivalent outcome.

Application

This unit of competency describes the skills and knowledge required to coordinate quality assurance of textiles, clothing and footwear (TCF) products and services to ensure they meet quality standards.

The unit applies to all sectors of the TCF industry. 'Supplier' in this unit may refer to a supplier to the workplace, or where the workplace is the supplier. Work may be conducted in small to large scale workplaces and may involve individual and team activities.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

N/A

Unit Sector

Generic

Elements and Performance Criteria

Elements	Performance Criteria	
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.	
1. Review own or supplier quality assurance process	1.1	Determine job requirements from contracts, orders, specifications, job sheets and work instructions
	1.2	Assess and evaluate own or supplier capability and quality system relating to identified job requirements
	1.3	Evaluate processes for production and delivery of goods and services according to legal and ethical requirements

Elements	Performance Criteria	
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.	
	1.4	Make recommendations concerning supplier ability to comply with quality standards according to work health and safety (WHS) requirements, value for money, and where relevant, quality accreditation requirements
2. Establish quality assurance agreement with supplier or customer	2.1	Identify and document specifications of goods and services to be supplied
	2.2	Confirm precise quality requirements with supplier and customer
	2.3	Negotiate agreed quality assurance system and delivery dates
	2.4	Establish and agree on verification method and systems and procedures for dispute settlement
	2.5	Determine recording system for products and services that ensures traceability, where required
3. Check and record quality performance	3.1	Work with relevant personnel to establish procedures to check that materials and products conform to quality standards
	3.2	Coordinate checks of quality of materials, services and equipment delivered according to WHS requirements
	3.3	Initiate corrective action for non-conformance, to obtain and maintain established quality standards
	3.4	Maintain records of quality assurance process and prepare reports according to workplace procedures

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria of this unit of competency.

- Oral communication skills to manage expectations and conflict that may arise, and effectively resolve issues with non-conformance to quality standards
- Problem solving skills to challenge and test options to resolve problems with quality

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

Release 1. Supersedes and is equivalent to MSTGN5002 Coordinate quality assurance for TCF products and services.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e

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