



Australian Government

MSTGN5005 Provide global operations support

Release: 1

MSTGN5005 Provide global operations support

Modification History

Release 1. Supersedes and is equivalent to LMTGN5005A Provide global operations support

Application

This unit of competency covers the skills and knowledge required to provide support to local and international production and marketing operations in a textiles, clothing and footwear (TCF) enterprise operating in local, national and global contexts.

This unit of competency is applicable to all sectors of the TCF industry.

The unit of competency applies to global production and/or marketing operations where judgement may be required in planning and selecting appropriate processes or procedures for self and others within routine and non-routine situations. Work may be conducted in a large scale production or small business situation in a TCF sector and in a variety of environments, including operational workplace activities, restricted space, hazardous, controlled or exposed conditions.

The unit of competency may apply to daily or production run applications. It includes repetitive production runs, short runs and quick changes.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Generic

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1	Determine job requirements	1.1	Follow standard operating procedures (SOPs)
		1.2	Comply with work health and safety (WHS) requirements at all times

- 1.3 Use appropriate personal protective equipment (PPE) in accordance with SOPs
 - 1.4 Identify job requirements from specifications, drawings, job sheets or work instructions
- 2 **Prepare to provide support to global operations**
 - 2.1 Gather and analyse information on global markets and global production operations in accordance with workplace practices
 - 2.2 Investigate sourcing of equipment, materials and staffing in consultation with overseas contacts
 - 2.3 Check quality standards and safe work practices to ensure compliance
 - 2.4 Make recommendations on production or marketing requirements in accordance with workplace practices
 - 2.5 Organise machine operations, staff and production processes needed for offshore operations, in collaboration with overseas contacts, to meet production requirements
- 3 **Assist in implementing global production operations and process improvements**
 - 3.1 Identify, specify and implement requirements for efficient global production, in collaboration with Australian and overseas contacts, and in accordance with workplace practices
 - 3.2 Check compliance of global production operations with specified requirements in collaboration with overseas contacts
 - 3.3 Identify, report, record and investigate non-compliance to determine causes
 - 3.4 Use outcomes of monitoring activities and feedback from overseas production staff to identify and implement actions to prevent or correct non-compliance
 - 3.5 Communicate changes to relevant personnel in a logical and easily understood manner
 - 3.6 Monitor changes to confirm improvement to production efficiency

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| 4 | Review global marketing strategies and policies | 4.1 | Interpret outcomes of research and analysis of global marketing data and make recommendations on opportunities and strategies |
| | | 4.2 | Prepare reports on marketing opportunities and strategies and present to relevant persons in the workplace |
| | | 4.3 | Provide assistance to marketing managers in Australia and overseas to implement global marketing strategies and policies |
| | | 4.4 | Review feedback on marketing performance in accordance with workplace practices |
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| 5 | Implement and document improvements to global marketing performance | 5.1 | Identify opportunities for improvements in global marketing strategies in collaboration with others, and make recommendations to relevant workplace personnel |
| | | 5.2 | Implement approved improvements to global marketing in accordance with workplace practices |
| | | 5.3 | Maintain global production and marketing coordination, monitor records and prepare reports, where necessary, in accordance with workplace practices |

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

- Workplace procedures include one or more of the following:**
- requirements prescribed by legislation, awards, agreements and conditions of employment
 - SOPs

- work instructions
- oral, written and visual communication
- quality practices, including responsibility for maintenance of own work quality and contribution to quality improvement of team or section output
- housekeeping
- tasks related to environmental protection, waste disposal, pollution control and recycling
- WHS practices

Australian Standards include:

- the relevant industry or Australian Standards that are current at the time this unit is being undertaken

Organisation systems include, but are not limited to, one or more of the following:

- just in time (JIT)
- value-added modelling (VAM)
- quick response
- quality circles
- team processes
- benchmarking

Unit Mapping Information

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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>