



Australian Government

MSTFR2002 Supply and fit new heel block

Release: 1

MSTFR2002 Supply and fit new heel block

Modification History

Release 1. Supersedes and is equivalent to LMTFR2002A Supply and fit new heel block

Application

This unit of competency covers the skills and knowledge required for the supply and replacement of heel blocks using a variety of methods.

Discretion, initiative and judgement must be demonstrated on the job in own work, either individually or in a team environment

Work may be conducted in small to large scale enterprises and may involve individual and team activities. Work is performed within defined procedures under direct supervision.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Footwear repair

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Determine job requirements	1.1	Follow standard operating procedures (SOPs)
	1.2	Comply with work health and safety (WHS) requirements at all times
	1.3	Use appropriate personal protective equipment (PPE) in accordance with SOPs
	1.4	Identify job requirements from specifications, drawings, job sheets or work instructions

- 2 **Prepare to fit new heel block**
 - 2.1 Interpret work order and remove old heel block without damage to shoe
 - 2.2 Select appropriate new heel block and cover materials
 - 2.3 Cut pattern for new heel block
 - 2.4 Cover heel block, matching leather or covering material to the original colour and design of the shoe
 - 2.5 Prepare the seat to provide a surface for attachment and insert a new seat piece

- 3 **Prepare heel block and top piece**
 - 3.1 Prepare new heel block
 - 3.2 Select suitable commercially available top piece, if appropriate, or select appropriate top piece material, mark out and cut out to fit heel block
 - 3.3 Scour surface of the top piece material and heel block, if appropriate, using appropriate hand or machine operations to ensure even finish
 - 3.4 Check the fit between the top piece and the heel block and make adjustments, as appropriate

- 4 **Finish heel**
 - 4.1 Replace heel block and top piece
 - 4.2 Check quality of securing and make adjustment, as required
 - 4.3 Trim back top piece to conform to heel block
 - 4.4 Finish off heel and top piece, as required, including staining and dying to match as close as possible original shoe colour and design
 - 4.5 Pack, label and store repaired shoes and record outcomes

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

Workplace procedures include one or more of the following:

- requirements prescribed by legislation, awards, agreements and conditions of employment
- SOPs
- work instructions
- oral, written and visual communication
- quality practices, including responsibility for maintenance of own work quality and contribution to quality improvement of team or section output
- housekeeping
- tasks related to environmental protection, waste disposal, pollution control and recycling
- WHS practices

Australian Standards include:

- the relevant industry or Australian Standards that are current at the time this unit is being undertaken

Tools includes one or more of the following:

- shoe hammer
- tack hammer
- shoe knife
- sharpening stick
- peg awl
- glue gun
- pincers
- nippers
- lasting pliers
- shears
- drag knife
- tack

Machine includes one or more of the following:

- finishing machine
- securing machine
- heat activator
- last
- heat pliers

Unit Mapping Information

Release 1. Supersedes and is equivalent to LMTR2002A Supply and fit new heel block

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>