



Australian Government

Assessment Requirements for MSTFR2002 Supply and fit new heel block

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to LMTRFR2002A Supply and fit new heel block

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards
- assessing footwear repair requirements
- applying hand and machine techniques over the range of required operations
- handling materials, tools and equipment according to workplace procedures
- repairing at least four (4) heel blocks on a variety of shoe types to meet quality and enterprise standards
- finishing off heel and top piece, as required, including staining and dyeing to match as close as possible original shoe colour and design
- packing, labelling and storing repaired shoes
- maintaining accurate records.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- full range of footwear styles and their structure and construction
- characteristics and use of adhesives and primers and their safe application and disposal
- characteristics of typical leathers, fabrics, and other materials used in shoe construction and repair
- quality standards and leather handling procedures
- use of machines, equipment and tools, adhesives and primers, and stains, dyes and inks
- tools:
 - shoe hammer
 - tack hammer
 - shoe knife
 - sharpening stick
 - peg awl
 - glue gun

- pincers
- nippers
- lasting pliers
- shears
- drag knife
- tack
- machines:
 - finishing machine
 - securing machine
 - heat activator
 - last
 - heat pliers
- general industry housekeeping policies and procedures
- quality practices
- workplace procedures
- practices for recording and reporting.

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
 - have vocational competency in supplying and fitting new heel block, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>