



**Australian Government**

# **Assessment Requirements for MSTFP4005 Fit custom-made footwear**

**Release: 1**

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## Modification History

Release 1. Supersedes and is equivalent to LMTFP4005A Fit custom-made footwear

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices
- applying relevant standards
- checking client measurements and construction specifications to confirm all required information has been provided
- making modifications to last in consultation with client to achieve design and construction specifications
- evaluating diagnostic fitting and reviewing proposed construction and materials
- fitting custom-made footwear and consulting client for further adjustments, as required, on at least three (3) occasions
- communicating effectively with client to resolve problems
- examining and measuring foot and shoe to determine any adjustment required
- fitting and adjusting footwear and providing follow-up
- recording information relating to client measurements, trial fittings and modifications
- preparing specifications for the development of new footwear or modification of existing footwear.

## Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- relevant Australian Standards
- anatomy of foot and ankle
- footwear measuring procedures
- footwear design and construction
- work health and safety (WHS) and environmental aspects of relevant workplace activities
- effective interpersonal communication with clients
- workplace procedures
- relevant ohs legislation and codes of practice
- quality practices
- practices for recording and reporting.

## Assessment Conditions

- Assessors must:
  - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
  - have vocational competency in fitting custom-made footwear, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>