



Australian Government

Assessment Requirements for MSTDC2007

Receive and sort articles for cleaning

Release: 1

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Modification History

Release 1. Supersedes and is equivalent to LMTDC2007A Receive and sort articles for cleaning

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria, and include:

- reading and following work instructions, standard operating procedures (SOPs), safe work practices and other reference material
- reading care labels and recognising colours, fabric types and fragility of fabrics to identify correct classification and care requirements
- preparing a range of articles and fabric types with different care needs for dry cleaning or laundering on at least two (2) occasions
- completing work systematically with attention to detail without damage to goods and equipment
- using related equipment and providing customer service and stock management and financial transaction processes according to workplace procedures, as required
- identifying, safely removing and disposing of foreign objects and lost property according to environmental protection, waste disposal, recycling and workplace procedures
- operating machinery and equipment to prepare articles, including special requirements
- maintaining accurate records
- complying with relevant federal and state or territory legislative or regulatory requirements.

Knowledge Evidence

Evidence must be provided that demonstrates knowledge of:

- safe work practices and procedures and use of personal protective equipment (PPE)
- Australian Standards that govern dry cleaning and laundry operations
- range of processes available
- care and maintenance procedures for articles:
 - clothing, garments or fabric accessories
 - kitchen linen
 - hospitality linen
 - other fabric products
- customer service and cash handling procedures
- environmental aspects related to workplace operation and manual handling

- infection control procedures
- classifying processes
- fabric characteristics and care requirements
- quality practices
- workplace practices
- practices for recording and reporting
- *AS/NZS 4146:2000 Laundry practice.*

Assessment Conditions

- Assessors must:
 - satisfy the assessor competency requirements that are in place at the time of the assessment, as set by the VET regulator
 - have vocational competency in receiving and sorting articles for cleaning, at least to the level being assessed, with relevant industry knowledge and experience.
- Assessment should occur in operational workplace situations. Where this is not possible, or where personal safety or environmental damage are limiting factors, assessment must occur in a sufficiently rigorous simulated environment reflecting realistic operational workplace conditions. This must cover all aspects of workplace performance, including environment, task skills, task management skills, contingency management skills and job role environment skills.
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>