



Australian Government

MST20419 Certificate II in Laundry Operations

Release 1

MST20419 Certificate II in Laundry Operations

Modification History

This version was released with MST Textiles Clothing and Footwear Training Package Release 3.0.

Release 1. Supersedes and is equivalent to MST20416 Certificate II in Laundry Operations.

Qualification Description

This qualification describes the skills and knowledge to conduct operational and support functions within a laundry enterprise.

Work outcomes covered by this qualification typically involve performing a limited range of tasks with known routines and procedures and some accountability for the quality of outcomes.

Some multi-skilled roles can be accommodated in this qualification and work is generally supervised.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

Total number of units = **thirteen (13)**

Seven (7) **core units**

Six (6) elective units, consisting of:

- at least **three (3)** units from Group A
- up to **three (3)** additional units from Group A and/or Group B
- up to **two (2)** units from any endorsed Training Package or accredited course – these units must be relevant to the work outcome.

Core Units

Unit Code	Unit Title
BSBCMM201	Communicate in the workplace
MSMENV272	Participate in environmentally sustainable work practices
MSMWHS200	Work safely
MSS402051	Apply quality standards

MSTGN2018	Work in the TCF industry
MSTLA2011	Apply infection control policies and procedures in laundry operations
MSTLA2012	Operate washing machines

Elective units

GROUP A – Technical/operator electives

Unit code	Unit title	Prerequisites
MSTDC2010	Provide customer service in a dry cleaning or laundry enterprise	
MSTGN2013	Identify fibres, fabrics and textiles used in the TCF industry	
MSTGN2015	Use RFID technology to track laundry items	
MSTGN2017	Prepare, finish and package products for storage or dispatch	
MSTGN3008	Receive and sort articles for cleaning	
MSTGN3012	Work safely with chemicals in TCF operations	
MSTLA2014	Inspect, fold and pack theatre linen	
MSTLA3003	Control washing operations	MSTLA2012 Operate washing machines
MSTLA3004	Control linen rewash	MSTLA2012 Operate washing machines
MSTLA3006	Control conditioning and safe drying processes	

GROUP B – Other electives

Unit code	Unit title	Prerequisites
FBPOPR2073	Work in a socially diverse environment	
MSTCL2024	Press work	
MSTDC2012	Identify pre-spotting requirements	

MSTGN2014	Operate computing technology in a TCF workplace	
MSTGN2019	Work in a team environment	
MSTGN2020	Perform test or inspection to check product quality	
MSTGN2021	Select, transfer and remove materials and products	
MSTGN2022	Perform tasks to support production	

Qualification Mapping Information

Release 1. Supersedes and is equivalent to MST20416 Certificate II in Laundry Operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a203ec5c-de7d-406b-b3e1-8f1a9b76e92e>