



Australian Government

MSS408016 Develop the value stream

Release: 1

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Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Workplace outcome changed. Supersedes and is not equivalent to MSS408004 Develop the value stream and MSS407022 Facilitate improvements in the external value stream.

Application

This unit describes the skills and knowledge required to maximise value delivered from the value stream through improved internal and external relationships and/or expanded areas of mutual benefit.

This unit applies to managers, leaders and those in similar roles who have influence, authority and responsibility in identifying strategic improvements to relationships within the value stream, negotiating cooperation of value stream members and maximising overall customer value.

This unit assumes that the value stream has been mapped and that the mapping is available.

This unit applies to any organisation that is implementing competitive systems and practices.

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

Pre-requisite Unit

Nil

Competency Field

Competitive systems and practices

Elements and Performance Criteria

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Determine strategic improvements to value stream relationships	1.1 Identify current and emerging context for value stream 1.2 Review value stream and evaluate current relationships to determine areas where additional benefits could be achieved

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
	1.3 Evaluate areas of potential improvement in terms of strategic alignment, risk, costs, benefits and develop negotiating position 1.4 Explore opportunities with value stream members to determine level of interest, capacity, feasibility, barriers and select preferred options 1.5 Liaise with value stream members to resolve problems and/or adapt organisation's position to negotiate goals, expected outcomes and actions to progress changes
2. Oversee implementation of changes	2.1 Oversee actions within own organisation required to implement changes 2.2 Contribute to development of metrics to determine costs and benefits to organisation and value stream members and overall value to customers 2.3 Contribute to development of communication plan to support internal and external engagement within confidentiality requirements and communication protocols 2.4 Monitor progress of changes within own organisation to identify problems and develop solutions 2.5 Monitor progress of changes across value stream and evaluate impact 2.6 Liaise with value stream members to identify and address need for support to implement changes 2.7 Oversee development of strategies to standardise value stream improvements
3. Sustain development of value stream relationships	3.1 Maintain communications with internal and external value stream members to recognise achievements, resolve problems and identify further strategic opportunities 3.2 Interpret qualitative and quantitative data to determine overall value of value stream relationships and optimise benefit/cost distributions and ratios across value stream 3.3 Take action to dissolve relationships which do not contribute to overall value

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

- Reading skills to interpret complex workplace documentation and strategic information
- Writing skills to promote engagement with a range of stakeholders
- Oral communication skills to collaborate, negotiate and solve problems with diverse stakeholder interests
- Numeracy skills to develop and interpret metrics for value stream performance.

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>