Assessment Requirements for MSS408002 Audit the use of competitive tools

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Modification History

Release 1. Supersedes and is equivalent to MSS408002A Audit the use of competitive tools

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include the ability, for one (1) or more workplaces/departments/sections, to:

- critically examine existing operations and determine correlations to implementation of competitive systems and practices tools
- supervise introduction of new tools or modification of the use of existing tools
- integrate tools with the overall operations strategy and future state.

Knowledge Evidence

Must provide evidence that demonstrates sufficient knowledge to interact with relevant personnel and be able to audit the use of competitive tools, including knowledge of:

- competitive systems and practices at both a strategic and tools level
- best practice in implementation of competitive systems and practices tools
- customer benefit as used in competitive systems and practices
- ways of determining competency gaps that may act as restrictions in achieving best practice in operations
- define, measure, analyse, improve and control (DMAIC) process applied to competitive systems and practices tool use
- organisation desired future state in both quantitative and qualitative terms
- how to measure progress towards desired future state
- formal problem solving tools, including root cause analysis (RCA).

Assessment Conditions

- The unit should be assessed holistically and the judgement of competence shall be based on a holistic assessment of the evidence.
- The collection of performance evidence is best done from a report and/or folio of evidence drawn from:
  - a single project which provides sufficient evidence of the requirements of all the elements and performance criteria
  - multiple smaller projects which together provide sufficient evidence of the requirements of all the elements and performance criteria.

- A third-party report, or similar, may be needed to testify to the work done by the individual, particularly when the project has been done as part of a project team.
- Assessment should use a real project where auditing the practice of competitive systems and practices and implementing changes identified through the audit occurs in an operational workplace.
- Knowledge evidence may be collected concurrently with performance evidence or through an independent process such as workbooks, written assessments or interviews (provided a record is kept).
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.
- Foundation skills are integral to competent performance of the unit and should not be assessed separately.
- Assessors must satisfy the assessor competency requirements that are in place at the time of the assessment as set by the VET regulator.
- The assessor must demonstrate both technical competency and currency.
- Technical competence can be demonstrated through:
  - relevant VET or other qualification/Statement of Attainment AND/OR
  - relevant workplace experience
- Currency can be demonstrated through:
  - performing the competency being assessed as part of current employment OR
  - having consulted with an organisation providing relevant environmental monitoring, management or technology services about performing the competency being assessed within the last twelve months.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998