



Australian Government

**Assessment Requirements for MSS407032
Facilitate improvements in the internal
value stream**

Release: 1

Assessment Requirements for MSS407032 Facilitate improvements in the internal value stream

Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Assessment Requirements changed. Workplace outcome changed. Supersedes and is not equivalent to MSS407019 Facilitate improvements in the internal value stream.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- facilitate agreement on and oversee implementation of at least one improvement to the internal value stream requiring resolution of at least one actual or potential restriction imposed by value stream member/s.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- underpinning values relevant to competitive systems and practices including:
 - respect for people
 - respect for process
 - empowered teams and devolved decision making and/or strategy deployment
 - transparency and culture of learning
 - go and see and/or go to the source decision making
 - creation of value and customer perceived value
 - rapid cycle or iterative development
 - empirical development
- techniques to facilitate communications and agreement across levels and areas of the organisation
- negotiation, influence and persuasion techniques
- common causes of restriction and obstruction by people
- techniques to address barriers and support collaboration
- methods of selling and pitching improvement projects
- quantitative and qualitative data
- data manipulation techniques
- metrics relevant to value stream
- cost-benefit analysis
- root cause analysis (RCA)
- how standardising sustains improvement

- organisation's value stream, value creators and desired future state.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:
 - functioning competitive systems and practice environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet --

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>