



Australian Government

**Assessment Requirements for MSS407019
Facilitate improvements in the internal
value stream**

Release: 1

Assessment Requirements for MSS407019 Facilitate improvements in the internal value stream

Modification History

Release 1. Unit code changed. Application changed. Performance criteria changed. Range of conditions removed. Assessment requirements changed. Supersedes and is equivalent to MSS407004 Facilitate improvements in the internal value stream.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- facilitated at least 1 of the following in an internal value stream:
 - 1 improvement that has not delivered intended benefits
 - 1 improvement that has been restricted (stalled improvement)
 - 2 improvements that have not been subjected to restriction (fresh).

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- negotiation, influence and persuasion techniques
- the causes of restriction and obstruction by people and methods of dealing with it
- methods of selling and pitching improvement projects
- data manipulation techniques
- methods of determining benefits from and costs of change
- cost-benefit analysis
- root cause analysis (RCA)
- how standardising sustains improvement.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume Implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>