Assessment Requirements for MSS407016 Lead a process to determine and solve root cause for a complex problem

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Modification History

Release 1. Updated unit code. Changes to performance criteria. Range of conditions removed. Assessment requirements amended. Equivalent outcome.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

* led a process to determine and solve root cause for at least 1 complex problem.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

* organisational goals, products and processes
* sources of data (actual and possible) within the organisation and the value stream
* techniques and methodologies of formal problem solving
* data required for problem solving and alternative or proxy data sources
* cost benefit analysis
* strategies for facilitation of real groups (physical and face to face) and nominal groups (never meets and may not know each other).

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume implementation Guides are available from VETNet: -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998