



Australian Government

**Assessment Requirements for MSS407009
Facilitate improvements in the external
value stream**

Release: 1

Assessment Requirements for MSS407009 Facilitate improvements in the external value stream

Modification History

Release 1. Supersedes and is equivalent to MSS407009A Facilitate improvements in the external value stream

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy the requirements of the elements and performance criteria and include the ability to work with members of one (1) or more value streams to facilitate improvements in the value stream and to:

- establish the scope of the activity
- identify possible improvements and define the benefits
- develop a consensus change/program of change
- obtain all required approvals and then measure and communicate gains from changes
- review changes and make further improvements.

Knowledge Evidence

Must provide evidence that demonstrates sufficient knowledge to interact with relevant personnel and be able to facilitate improvements in the external value chain, including knowledge of:

- influence, persuasion and negotiation
- use of metrics to demonstrate benefit/cost ratios
- development of consensus
- competitive systems and practices tools and techniques relevant to value stream members
- regulatory issues which may arise from cooperation and how to avoid them
- value stream mapping and analysis.

Assessment Conditions

- The unit should be assessed holistically and the judgement of competence shall be based on a holistic assessment of the evidence.
- The collection of performance evidence is best done from:
 - a single project which provides sufficient evidence of the requirements of all the elements and performance criteria
 - multiple smaller projects which together provide sufficient evidence of the requirements of all the elements and performance criteria
- evidence of routine, day-to-day interaction with value stream members which together provides sufficient evidence

- some combination of these.
- A third-party report, or similar, may be needed to testify to the work done by the individual, particularly when the project has been done as part of a project team.
- Assessment should use a real value stream engagement for an operational workplace/value stream.
- Knowledge evidence may be collected concurrently with performance evidence or through an independent process such as workbooks, written assessments or interviews (provided a record is kept).
- Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.
- Conditions for assessment must include access to all tools, equipment, materials and documentation required, including relevant workplace procedures, product and manufacturing specifications associated with this unit.
- Foundation skills are integral to competent performance of the unit and should not be assessed separately.
- Assessors must satisfy the assessor competency requirements that are in place at the time of the assessment as set by the VET regulator.
- The assessor must demonstrate both technical competency and currency.
- Technical competence can be demonstrated through:
 - relevant VET or other qualification/Statement of Attainment AND/OR
 - relevant workplace experience
- Currency can be demonstrated through:
 - performing the competency being assessed as part of current employment OR
 - having consulted with an organisation providing relevant environmental monitoring, management or technology services about performing the competency being assessed within the last twelve months.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>