



Australian Government

**Assessment Requirements for MSS405015
Manage relationships with non-customer
external organisations**

Release: 1

Assessment Requirements for MSS405015 Manage relationships with non-customer external organisations

Modification History

Release 1. Code change. Application changed. Performance criteria changed. Range of conditions removed. Assessment requirements changed. Supersedes and is equivalent to MSS405010 Manage relationships with non-customer external organisations.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and:

- managed relationships for at least 1 non-customer external organisation.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- strategic requirements of own organisation
- strategic benefits to the organisation from liaisons with external organisations
- external organisations which may offer benefits
- benefits which can be offered to the external organisations
- customer benefits and features from products and processes of own organisation
- muda (waste) categories and elimination
- formal problem-solving procedures.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

The MSS Sustainability Companion Volume Implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>