



Australian Government

**Assessment Requirements for MSS405013
Facilitate holistic culture improvement in
an organisation**

Release: 2

Assessment Requirements for MSS405013 Facilitate holistic culture improvement in an organisation

Modification History

Release 2. Minor updates and removal of superfluous information. Equivalent unit. Supersedes and is equivalent to MSS403013 Lead team culture improvement.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and has facilitated:

- culture improvement for an organisation, department or section
- appreciation for competitive systems and practices
- reduction in variation
- development of knowledge and skills
- increased support for competitive systems and practices.

Knowledge Evidence

There must be evidence the candidate has knowledge of:

- competitive systems and practices tools relevant to the organisation and its processes, their features and benefits
- the use of techniques for measuring support and culture
- organisation processes
- change management
- persuasion and influence techniques
- employee assistance available to facilitate coping with change.

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions, contingencies, facilities, equipment and resources.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>