

Australian Government

# Assessment Requirements for MSS403058 Facilitate breakthrough improvements

Release: 1

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# **Modification History**

Release 1. Unit code changed. Application changed. Performance Criteria changed. Foundation Skills populated. Assessment Requirements changed. Supersedes and is equivalent to MSS403054 Facilitate breakthrough improvements and MSS403043 Facilitate breakthrough improvements in an office.

# **Performance Evidence**

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

• facilitate at least one breakthrough improvement event, with 2 or more other people, which identifies, implements and embeds at least one measurable improvement.

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# **Knowledge Evidence**

There must be evidence the candidate has knowledge of:

- · how organisation operations and processes contribute to the value stream
- types of muda (waste) that may be found in the target processes, operations or products/services
- reasons for and impacts of exclusions and imposed exclusions
- the impact of setting boundaries on potential outcomes of project
- identification and use of metrics
- kaizen blitz (breakthrough improvement) techniques
- methods of embedding improvements
- methods of identifying and evaluating options
- work health and safety (WHS) requirements relevant to facilitating breakthrough improvements
- underpinning values relevant to competitive systems and practices including:
  - respect for people
  - respect for process
  - transparency and culture of learning
- techniques to facilitate communications based on respect for people and team expertise.

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### **Assessment Conditions**

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

### Links

Companion Volume Implementation Guides are available from VETNet -https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998