Australian Government

Assessment Requirements for MSS403003 Contribute to improvements in competitive systems and practices

Release: 1

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Modification History

Release 1. Unit code changed. Unit title changed. Application changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Supersedes and is equivalent to MSS403001 Review competitive systems and practices.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- review key performance indicators (KPIs) for health, safety and environment, quality, capability, cost and delivery relevant to the area of operations on at least one occasion
- identify and implement at least 2 improvements, each targeting improved performance in a different KPI.

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Knowledge Evidence

There must be evidence the candidate has knowledge of:

- techniques for monitoring health, safety and environment, quality, capability, cost and delivery
- KPIs relevant to health, safety and environment, quality, capability, cost and delivery; and their use and problems
- cost components of processes, products or services related to the area of operations
- types of muda relevant to the processes or products including 'required' muda
- methods of minimising muda
- kaizen (continuous improvement)
- methods for identifying customer benefit/cost ratio
- techniques for identifying and improving employee capability
- underpinning values relevant to competitive systems and practices and their relevance to work area or team including:
  - respect for people
  - respect for process
  - transparency and culture of learning.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:
  - functioning competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume Implementation Guides are found in VETNet – - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998