



Australian Government

MSS402055 Apply quality standards

Release: 1

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Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance Criteria changed. Foundation Skills populated. Range of Conditions removed. Assessment Requirements changed. Supersedes and is equivalent to MSS402051 Apply quality standards.

Application

This unit describes the skills and knowledge required to apply procedures to monitor the quality of own work and take action to ensure that quality standards are met.

This unit applies to individuals who are required to take responsibility for the quality of their own work and work to defined procedures.

This unit applies to any organisation. No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

Competency Field

Competitive systems and practices

Elements and Performance Criteria

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Identify quality requirements	1.1 Identify procedures and/or workplace standards that support quality in own work 1.2 Identify specifications relevant to quality of final products or services
2. Maintain quality of own work activities and completed work	2.1 Identify how work activities and completed work relate to quality of next processes and of final products or services 2.2 Continuously check own work for conformance to quality requirements 2.3 Identify and isolate faulty work 2.4 Review faults to identify causes within own area of responsibility and apply corrective action as specified in workplace procedures 2.5 Record and/or report faults according to procedures
3. Monitor quality of	3.1 Identify inputs required for own work including any parts, materials,

Elements	Performance Criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
inputs	information and services 3.2 Identify how inputs contribute to quality of own work and of final products or services 3.3 Continuously measure and check received inputs for conformance to workplace standards and specifications 3.4 Identify and isolate faulty inputs related to own work 3.5 Review faults to identify and apply any corrective action within own area of responsibility 3.6 Record and/or report faults according to procedures
4. Recommend preventative action for quality deviations within own work	4.1 Record and review information on quality and other indicators of performance to identify deviations within own work and/or inputs 4.2 Apply procedures to investigate and report causes of deviations from quality requirements 4.3 Recommend preventative action that could address cause/s of deviations

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

- Reading skills to understand workplace documentation
- Writing skills to record and report faults and causes
- Oral communication skills to discuss quality requirements, interactions between own work and other processes
- Numeracy skills to monitor quality indicators and other performance measures.

Other foundation skills essential to performance are explicit in the performance criteria of this unit.

Unit Mapping Information

Release 1. Supersedes and is equivalent to MSS402051 Apply quality standards.

Links

Companion Volume Implementation Guides are found in VETNet – -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>