



Australian Government

MSS402050 Monitor process capability

Release: 1

MSS402050 Monitor process capability

Modification History

Release 1. Supersedes and is equivalent to MSS402050A Monitor process capability

Application

This unit of competency covers the skills and knowledge required for gathering of data and the interpretation of simple information to determine the compliance of the process and the taking of action as defined by the procedures where the information reveals the process is out of control parameters.

This unit applies to an individual in an organisation adopting specific competitive systems and practices, usually either six sigma or statistical process control/three sigma, as a means of determining and improving the capability of their process to customer requirements. The individual is involved in collecting specified data and performing specified manipulations to the data (typically by plotting on a chart or by entering into a nominated computer program). The information is typically presented to team members in terms of graphs/charts which they are expected to interpret at a basic level and then take action in accordance with procedures to restore the process to being under control parameters.

This unit requires the application of skills associated with entering and monitoring operational data and information and requires initiative, enterprise and problem solving in identifying production variations and making improvement recommendations.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Competitive systems and practices

Unit Sector

Not applicable

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

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| 1 Collect and process data | 1.1 Take specified measurements/readings/observations, as required. |
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| | | 1.2 | Enter data in log, computer or other record. |
| | | 1.3 | Manipulate and/or chart data as required by procedures. |
| 2 | Identify variations that are not random and take action | 2.1 | Examine chart and/or reliability information. |
| | | 2.2 | Distinguish between random variations and those with an identifiable cause. |
| | | 2.3 | Take action specified in procedures when a variation with an identifiable cause occurs. |
| 3 | Assist in process improvement | 3.1 | Collect data for process capability improvement trials. |
| | | 3.2 | Make recommendations for improvement. |
| | | 3.3 | Implement revised capability monitoring procedures. |

Foundation Skills

This section describes those required skills (language, literacy and numeracy) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

- Competitive systems and practices include one or more of:**
- lean operations
 - agile operations
 - preventative and predictive maintenance approaches
 - statistical process control systems, including six sigma and three sigma
 - Just in Time (JIT), kanban and other pull-related operations control systems
 - supply, value, and demand chain monitoring and analysis
 - 5S

| | |
|--|---|
| | <ul style="list-style-type: none">• continuous improvement (kaizen)• breakthrough improvement (kaizen blitz)• cause/effect diagrams• overall equipment effectiveness (OEE)• takt time• process mapping• problem solving• run charts• standard procedures• current reality tree. |
| Procedures (written, verbal, visual, computer based, etc.) include one or any combination of: | <ul style="list-style-type: none">• work instructions• standard operating procedures (SOPs)• safe work method statements• formulas/recipes• batch sheets• temporary instructions• any similar instructions provided for the smooth running of the plant. |
| Process capability includes one or more of: | <ul style="list-style-type: none">• the capability of the process to deliver to customer defined requirements• process stability against standardised practices and documentation to eliminate variation against customer requirements• statistical capability to deliver product within a specified range• a statistical technique to determine the range within which a product might be expected to fall. |

Unit Mapping Information

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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>