Assessment Requirements for MSS402003 Apply competitive systems and practices

Release: 1

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Modification History

Release 1. Unit code changed. Application changed. Elements changed. Performance criteria changed. Foundation Skills changed. Range of Conditions removed. Assessment requirements changed. Supersedes and is equivalent to MSS402001 Apply competitive systems and practices.

Performance Evidence

There must be evidence the candidate has completed the tasks outlined in the elements and performance criteria of this unit, and demonstrated the ability to:

- apply at least one competitive system or practice, as required by the organisation, to own work on at least 2 occasions
- recommend at least 2 improvements to product or service and/or process. The improvement ideas must target one or both of:
  - reduced waste (muda)
  - improved features or benefits to the customer.
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Knowledge Evidence

There must be evidence the candidate has knowledge of:

- features of competitive operational practices being used in own work area
- internal and external customers relevant to own work
- customer needs or requirements for product or service
- own role in fulfilling customer needs or requirements
- value chain for products or services
- own place in the value chain
- supply chain for products or services
- identifying and reducing muda (waste) relevant to own work
- simple measures of improvement relevant to own work including time, quantity and value.
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Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environement that reflects workplace conditions and contingencies. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including:

- implementation of competitive systems and practices environment.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet - - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998