



**Australian Government**

**MSS017011 Identify and respond to  
external sustainability factors for an  
organisation**

**Release: 1**

# MSS017011 Identify and respond to external sustainability factors for an organisation

## Modification History

Release 1. Updated unit code. Changes to performance criteria. Range of conditions removed. Assessment requirements amended. Equivalent outcome.

## Application

This unit describes the skills and knowledge for the recognition of external sustainability related factors which influence an organisation and its environment; identifying those which require a response and then developing and communicating an appropriate response. The organisation's environment, in the context of this unit, is considered to include the ecology it impacts, the economic impacts on the organisation and the social impacts of the organisation.

This unit applies to an entire organisation, part of a large organisation, or part or all of a value chain.

This unit applies to individuals or a team context and would typically be undertaken by a manager or senior technologist who has a significant sustainability responsibility work role.

No licensing or certification requirements exist at the time of publication. Relevant legislation, industry standards and codes of practice within Australia must be applied.

## Pre-requisite Unit

Nil

## Competency Field

Sustainable operations

## Unit Sector

Not applicable

## Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1	<b>Monitor external environment for sustainability related factors</b>	1.1	Monitor government legislation and regulation
		1.2	Monitor government initiatives and programs
		1.3	Monitor customer expectations

Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
	1.4 Monitor market trends and competitor actions
	1.5 Monitor expectations of communities impacted by organisation
	1.6 Identify factors which are relevant to the organisation
	1.7 Rank factors by significance
<b>2 Develop alternative responses to external factors</b>	2.1 Agree which factor or factors should be responded to now
	2.2 Determine minimum response required
	2.3 Compare impact of factors with organisation's strategic direction
	2.4 Develop alternative responses which fit organisation's strategic direction
	2.5 Analyse sustainability impacts for each practical response
	2.6 Identify and consult stakeholders
	2.7 Rank responses by preference
<b>3 Communicate with stakeholders</b>	3.1 Determine stakeholder information needs and wants
	3.2 Analyse data which may be appropriate to communicate with stakeholders
	3.3 Prepare and disseminate information to stakeholders
	3.4 Negotiate solutions with stakeholders
<b>4 Prepare response for factor or</b>	4.1 Agree on response to be progressed now
	4.2 Write business case for response

Elements describe the essential outcomes.		Performance criteria describe the performance needed to demonstrate achievement of the element.
<b>factors</b>	4.3	Agree possible future action for other factors
<b>5 Communicate required responses</b>	5.1	Identify what communications are required and to whom
	5.2	Prepare reports and recommendations
	5.3	Pitch reports and recommendations
	5.4	Brief appropriate persons as required by determined responses
	5.5	Finalise recording according to organisation requirements

## Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## Unit Mapping Information

Release 1. Supersedes and is equivalent to MSS017003 Identify and respond to external sustainability factors for an organisation.

## Links

The MSS Sustainability Companion Volume implementation Guides are available from VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5b04f318-804f-4dc0-9463-c3fb9a3fe998>