



Australian Government

MSMSUP200 Achieve work outcomes

Release: 1

MSMSUP200 Achieve work outcomes

Modification History

Release 1. Supersedes and is equivalent to MSAPMSUP200A Achieve work outcomes

Application

This unit of competency covers the skills and knowledge required to identify and implement actions to achieve workplace targets and to suggest ways to improve processes.

This unit of competency applies to personnel who are required to achieve quality standards and productivity targets within the scope of own job.

This unit of competency applies to an individual working alone or as part of a team or group and working in liaison with other team members and supervisors.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Support

Unit Sector

Elements and Performance Criteria

Elements describe the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

1	Identify key aspects of the process	1.1	Outline the properties of materials/components used in the process
		1.2	Describe the process relevant to own work area
		1.3	Identify the safety and environmental requirements relevant to this process
		1.4	State aspects of this process which require careful monitoring

2	Implement actions to achieve targets	2.1	Identify production targets for own work area and work role
		2.2	Describe techniques used to measure performance against workplace targets/standards
		2.3	Identify factors impacting on achieving targets
		2.4	Identify potential inefficiencies in the process
		2.5	Achieve work outcomes
3	Participate in an improvement activity in accordance with organisation procedures	3.1	Investigate a problem
		3.2	Identify likely causes of problem
		3.3	Suggest options for improvement
		3.4	Discuss a proposed improvement with appropriate people

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

This field allows for different work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included.

Regulatory framework The latest version of all legislation, regulations, industry codes of practice and Australian/international standards, or the version specified by the local regulatory authority, must be used, and include one or more of the following:

- legislative requirements, including work health and safety (WHS)
- industry codes of practice and guidelines
- environmental regulations and guidelines
- Australian and other standards

- licence and certification requirements

Procedures All operations must be performed in accordance with relevant procedures.

Procedures are written, verbal, visual, computer-based or in some other form, and include one or more of the following:

- emergency procedures
- work instructions
- standard operating procedures (SOPs)
- safe work method statements (SWMS)
- formulas/recipes
- batch sheets
- temporary instructions
- any similar instructions provided for the smooth running of the plant

Routine problems Routine problems must be resolved by applying known solutions.

Routine problems are predictable and include one or more of the following:

- non-routine process and quality problems
- equipment selection, availability and failure
- teamwork and work allocation problems
- safety and emergency situations and incidents

Known solutions are drawn from one or more of:

- procedures
- training
- remembered experience

Non-routine problems must be reported according to according to relevant procedures.

Unit Mapping Information

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Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=d1287d36-dff4-4e9f-ad2c-9d6270054027>